

# CITY OF LEAGUE CITY VENDOR SCORECARD: GENERAL SERVICES

Vendor Name: Land & Sea Services 1, Inc.

Contract # 3200082

Fiscal Year 2019 - 2022

Date: 8/1/2022

Form completed by: Susie Blake

## Scoring Guide

- 1** Does not meet criteria
- 2** Generally does not meet criteria
- 3** Meets criteria
- 4** Exceeds some criteria
- 5** Exceptional criteria

Evaluation Criteria	Score
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### VENDOR RESPONSIVENESS

Vendor is knowledgeable and competent about service	5
Service level agreements are met	5
Communication is relevant and timely	5
Communication is professional	5
Vendor provides timely response to questions	5
<b>Comments: Communicate effectively and professionally while performing work for the city. Always on time and provides feedback for financial savings.</b>	

Total Vendor Responsiveness Score	25
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### QUALITY AND DELIVERY

Services on-time and schedule is upheld	5
Satisfies scope of services	5
Service is reliable	5
Quality of deliverables	5
Product or service provides significant added value	5
Quality of personnel assigned	5
Depth of vendor's team	5
<b>Comments: Very reliable and works well with the city staff. Very professional and prompt when performing services.</b>	

Total Vendor Quality and Delivery Score	35
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### FINANCIAL

Value of products/services is high	5
Proposals and invoices are accurate and timely	4
Budget is upheld	4
Pricing is competitive	4
Invoice pricing matches contract pricing	5
<b>Comments: Invoices are accurate, billing is on time for services Land and Sea performs.</b>	

Total Vendor Financial Score	22
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### REPUTATIONAL

Confidentiality and security of documents and data	5
Organizational stability and resiliency	5
Industry reputation is in good standing	5
<b>Comments:</b>	

Total Vendor Reputational Score	15
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<b>Total Vendor Score</b>	<b>97</b>
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**Would you hire them again?** ☒ Yes ☐ No

**Comments:** Great company, no issues to report. Provide excellent service to city. Highly recommend for city services.

**If a contract is not being renewed and/or is being broken due to performance issues, please send a copy of the report card to the vendor.**