

CITY OF LEAGUE CITY VENDOR REPORT CARD: GENERAL SERVICES

Vendor Name: Galveston Daily News

Contract # 3300010 Fiscal Year 2022

Date: 8/1/2022

Form completed by: Dora Jones

Scoring Guide

- 1 Does not meet criteria**
- 2 Generally does not meet criteria**
- 3 Meets criteria**
- 4 Exceeds some criteria**
- 5 Exceptional criteria**

| Evaluation Criteria | Score |
|---|-----------|
| VENDOR RESPONSIVENESS | |
| Vendor is knowledgeable and competent about service | 5 |
| Service level agreements are met | 5 |
| Communication is relevant and timely | 3 |
| Communication is professional | 5 |
| Vendor provides timely response to questions | 4 |
| Comments: | |
| Total Vendor Responsiveness Score | 22 |
| QUALITY AND DELIVERY | |
| Services on-time and schedule is upheld | 5 |
| Satisfies scope of services | 5 |
| Service is reliable | 5 |
| Quality of deliverables | 5 |
| Product or service provides significant added value | 5 |
| Quality of personnel assigned | 5 |
| Depth of vendor's team | 5 |
| Comments: | |
| Total Vendor Quality and Delivery Score | 35 |
| FINANCIAL | |
| Value of products/services is high | 5 |
| Proposals and invoices are accurate and timely | 5 |
| Budget is upheld | 5 |
| Pricing is competitive | 5 |
| Invoice pricing matches contract pricing | 5 |
| Comments: | |
| Total Vendor Financial Score | 25 |
| REPUTATIONAL | |
| Confidentiality and security of documents and data | 5 |
| Organizational stability and resiliency | 5 |
| Industry reputation is in good standing | 5 |
| Comments: | |
| Total Vendor Reputational Score | 15 |
| Total Vendor Score | 97 |
| Would you hire them again? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | |
| Comments: | |