

# CITY OF LEAGUE CITY VENDOR REPORT CARD: GENERAL SERVICES

Vendor Name: American Materials, Inc. Contract/PO # 3220275

Date: 3/22/2024 Form completed by: Pat Self Fiscal Years: 2023-24

## Scoring Guide

- 1 Does not meet criteria
- 2 Generally does not meet criteria
- 3 Meets criteria
- 4 Exceeds some criteria
- 5 Exceptional criteria

Evaluation Criteria	Year 1 Score	Year 2 Score	Year 3 Score	Year 4 Score	Year 5 Score	Year 6 Score	Year 7 Score	Year 8 Score
<b>Renewal Period (annotate with an X in box)</b>								
<b>VENDOR RESPONSIVENESS</b>								
Vendor is knowledgeable and competent about service	5							
Service level agreements are met	5							
Communication is relevant and timely	5							
Communication is professional	5							
Vendor provides timely response to questions	5							
Total Vendor Responsiveness Score								
<b>QUALITY AND DELIVERY</b>								
Services on-time and schedule is upheld	5							
Satisfies scope of services	5							
Service is reliable	5							
Quality of deliverables	5							
Product or service provides significant added value	4							
Quality of personnel assigned	4							
Depth of vendor's team	4							
Total Vendor Quality and Delivery Score								
<b>FINANCIAL</b>								
Value of products/services is high	5							
Proposals and invoices are accurate and timely	4							
Budget is upheld	4							
Pricing is competitive	5							
Invoice pricing matches contract pricing	5							
Total Vendor Financial Score								
<b>REPUTATIONAL</b>								
Confidentiality and security of documents and data	4							
Organizational stability and resiliency	4							
Industry reputation is in good standing	4							
Total Vendor Reputational Score								
<b>Total Vendor Score</b>								
	92							

**Would you hire them again?**  Yes  No

The dispatcher is very reliable when asked to deliver on time and the asphalt is good material. They always have the asphalt plants up and running when we need to pick up asphalt.

Overall  
Comments:

Grade: 86-100 = A, 76-85 = B, 66-75 = C, below 66 = F

If a contract is not being renewed and/or is being broken due to performance issues, please send a copy of the report card to the vendor.