CITY OF LEAGUE CITY VENDOR REPORT CARD: GOODS

Vendor Name: **Paradigm Traffic Systems, Inc**   Contract/PO # **3220443**

Date: **5/3/2023**   Form completed by: **George Chapa**   Fiscal Years: **2022**

Scoring Guide

1 Does not meet criteria
2 Generally does not meet criteria
3 Meets criteria
4 Exceeds some criteria
5 Exceptional criteria

Evaluation Criteria	Year 1 Score	Year 2 Score	Year 3 Score	Year 4 Score	Year 5 Score	Year 6 Score	Year 7 Score	Year 8 Score
Renewal Period (annotate with an X in box)								
VENDOR RESPONSIVENESS								
Vendor is knowledgeable and competent about product	5							
Service level agreements are met	5							
Communication is relevant and timely	4							
Vendor provides timely response to questions	4							
Broad contact with City of League City	5							
Total Vendor Responsiveness Score	23	0	0	0	0	0	0	0
QUALITY AND DELIVERY								
Deliveries are on-time	4							
Product(s) meet specifications	5							
Product(s) is free of defects	4							
Product(s) is reliable	5							
Product(S) is available	4							
Product(s) mistakes can/will be corrected	4							
Warranty is competitive and upheld	5							
Depth of vendor's team	4							
Total Vendor Quality and Delivery Score	35	0	0	0	0	0	0	0
FINANCIAL								
Value of product is high	4							
Proposals and invoices are accurate and timely	5							
Pricing is competitive	4							
Invoice pricing matches contract pricing	5							
Total Vendor Financial Score	18	0	0	0	0	0	0	0
REPUTATIONAL								
Confidentiality and security of documents and data	5							
Organizational stability and resiliency	5							
Industry reputation is in good standing	5							
Total Vendor Reputational Score	15	0	0	0	0	0	0	0
Total Vendor Score	91	0	0	0	0	0	0	0

Would you hire them again?   ☑ Yes   No ☐

This vender is very knowledgeable in the industry, and will supoort any product they provide.

Overall Comments:

Grade: 86-100 = A, 76-85 = B, 66-75 = C, below 66 = F

If a contract is not being renewed and/or is being broken due to performance issues, please send a copy of the report card to the vendor.