

CITY OF LEAGUE CITY VENDOR REPORT CARD: PROFESSIONAL SERVICES

Vendor Name: Dr. Talbott/UTMB Contract/PO # 3230503

Form completed

Date: 3/14/2025 by: N. Smith Fiscal Years: 23-24

Scoring Guide

- 1 Does not meet criteria
- 2 Generally does not meet criteria
- 3 Meets criteria
- 4 Exceeds some criteria
- 5 Exceptional criteria

Evaluation Criteria	Year 1 Score	Year 2 Score	Year 3 Score	Year 4 Score	Year 5 Score	Year 6 Score	Year 7 Score	Year 8 Score
Renewal Period (annotate with an X in box)								
VENDOR RESPONSIVENESS								
Vendor is knowledgeable and competent	5	5						
Service level agreements are met	5	5						
Communication is professional, relevant and timely	5	5						
Post-engagement support	5	5						
Total Vendor Responsiveness Score	20	20	0	0	0	0	0	0
QUALITY AND DELIVERY								
Deliverables are on-time	5	5						
Project completed on-time	5	5						
Satisfies scope of services	5	5						
Information provided is reliable	5	5						
Depth of consultant's team	5	5						
Quality of deliverables	5	5						
Working with this consultant is adding value	5	5						
Total Vendor Quality and Delivery Score	35	35	0	0	0	0	0	0
FINANCIAL								
Value of products/services is high	4	4						
Proposals and invoices are accurate and timely	3	3						
Budget is upheld	3	3						
Pricing is competitive	5	5						
Invoice pricing matches contract pricing	3	3						
Total Vendor Financial Score	18	18	0	0	0	0	0	0
REPUTATIONAL								
Confidentiality and security of documents and data	5	5						
Organizational stability and resiliency	5	5						
Industry reputation is good standing	5	5						
Consultant represents City of League City properly	5	5						
Total Vendor Reputational Score	20	20	0	0	0	0	0	0
Total Vendor Score	93	93	0	0	0	0	0	0

Would you hire them again? Yes No

Overall
Comments:

Great service, developed strong working relationships and trust with both the admin and field staff. Assisted in moving team forward in protocol audit ensuring highest of care being administered. Active in riding out 10+ hours a month with various crew members, bringing physician response directly to the citizens. On-call schedule & communication efficient and effective. Overall cost has value as competition is, on average, \$30,000 more annually.

Grade: 86-100 = A, 76-85 = B, 66-75 = C, below 66 = F

If a contract is not being renewed and/or is being broken due to performance issues, please send a copy of the report card to the vendor.