

CITY OF LEAGUE CITY VENDOR REPORT CARD: Professional Service

Vendor Name: Crowder Gulf Contract # _____ Fiscal Year: 2022
 Date: 8/12/2022 Form completed by: Ryan Edghill

Scoring Guide

- 1 Does not meet criteria**
- 2 Generally does not meet criteria**
- 3 Meets criteria**
- 4 Exceeds some criteria**
- 5 Exceptional criteria**

Evaluation Criteria	Score
VENDOR RESPONSIVENESS	
Vendor is knowledgeable and competent	5
Service level agreements are met	5
Communication is professional, relevant and timely	5
Post-engagement support	5
Comments:	

Total Vendor Responsiveness Score	20
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QUALITY AND DELIVERY	
Deliverables are on-time	5
Project completed on-time	5
Satisfies scope of services	5
Information provided is reliable	5
Depth of consultant's team	5
Quality of deliverables	5
Working with this consultant is adding value	5
Comments:	

Total Vendor Quality and Delivery Score	35
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FINANCIAL	
Value of products/services is high	4
Proposals and invoices are accurate and timely	5
Budget is upheld	5
Pricing is competitive	4
Invoice pricing matches contract pricing	5
Comments:	

Total Vendor Financial Score	23
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REPUTATIONAL	
Confidentiality and security of documents and data	5
Organizational stability and resiliency	5
Industry reputation is good standing	5
Consultant represents City of League City properly	5
Comments:	

Total Vendor Reputational Score	20
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Total Vendor Score	98
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Would you hire them again? **Yes** **No**

Comments:

If a contract is not being renewed and/or is being broken due to performance issues, please send a copy of the report card to the vendor.