



# FARBER

SPECIALTY VEHICLES

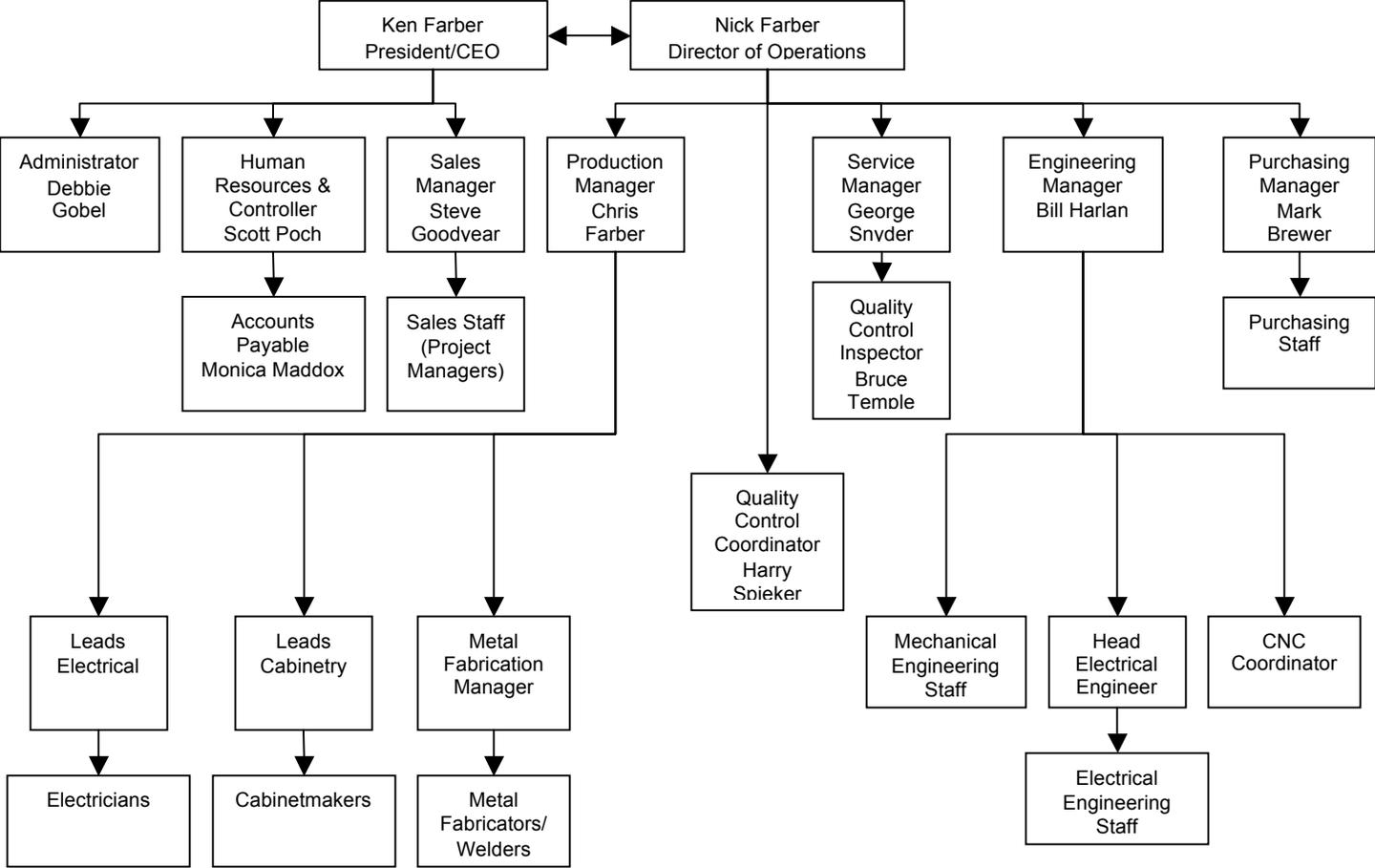
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# FARBER

# Farber Specialty Vehicles Organizational Chart



## 1.1 History

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The Farber name has been associated with the automotive business in central Ohio since 1920. Retail sales of new and used automobiles continued until the late 60's and early 70's with a gradual transition to recreational vehicles and custom built vehicles. The family owned and operated business is currently introducing a fourth generation of family members.

During the 1980's the Company began to custom design and build interiors in vehicles for specialty use. In 1992 the trade name Farber Specialty Vehicles (FSV) was registered with the State of Ohio. Farber Specialty Vehicles became an Ohio corporation on May 30, 2002. In July of 2002, FSV purchased the assets of Custom Coach Corporation, a well-known manufacturer of executive and entertainer transportation since 1955. Custom Coach assets and equipment were relocated to the 60,000 square foot Farber Specialty manufacturing facility located on the East side of Columbus, Ohio. The manufacturing and assembly plant is located on 10 acres next to Interstate 70 in Columbus, Ohio and ten minutes from the Columbus International Airport.

## 1.2 Introduction

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Today, Farber Specialty Vehicles (FSV) custom manufactures bodies and using AutoCad and Solid works software, design-builds custom interiors. Platforms include Sprinter vans, cab and chassis trucks, coach style bodies of various lengths, Prevost buses and the Farber-Bus. The Farber-Bus is built on a Freightliner XC rear engine chassis powered by Cummins diesel engine and Allison transmission in lengths up to forty-five feet.

FSV has greatly broadened its scope of work and market over the years. Our marketing target now includes medical, health and dental units; command and communication vehicles; emergency response vehicles including swat, DUI, hazmat vehicles; simulation labs and BSL2 laboratories; mobile educational and technology units and bookmobiles.

We have custom built vehicles for most of the US Federal agencies including, Homeland Security, Immigrations and Customs Enforcement (ICE), Alcohol Tobacco and Firearms (ATF), Environmental Protection Agency (EPA), US Marshall Service, Department of Veterans Affairs and Border Patrol. Sales also include municipalities and governments in all 50 US states and International sales to the Mideast, Africa and South America.

FSV currently manufactures anywhere from 120-325 custom vehicles per year.

A talented workforce with an extremely high retention rate has been the cornerstone of Farber Specialty Vehicles' success. Our team includes 120 skilled managers and craftsmen. Our team leaders have been with FSV from ten to thirty-five years. FSV production is supported by an engineering department typically staffed with ten mechanical and electrical engineers.

Bumper to bumper warranties and technical assistance is provided for all vehicles and components to assure our customers satisfaction throughout the life of the vehicle. Delivery and training of completed vehicles is provided by experienced technicians.

## 1.3 Scope

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Farber Specialty Vehicles Inc. defines quality as providing the customer with a product which meets the needs and expectations of the customer.

The principals set out below comprise Farber Specialty Vehicles Inc. quality policy.

1. Farber Specialty Vehicles Inc. is committed to continual improvement of quality for all of its products and services.
2. Farber Specialty Vehicles Inc. will work to achieve and improve quality by the following:
  - a. Clearly defining policies, procedures, and standards.
  - b. Regularly monitoring and evaluating FSV built products as well as sourced products.
  - c. Supporting a self- critical and reflective approach which welcomes feedback from both customers and team members.
3. Quality is monitored and evaluated by FSV's Quality Management System
4. The Quality Management System is capable of operating independently of particular individuals and/or managerial positions. Allowing team members to voice opinions and suggestions without managerial implications.
5. The quality management system is open for regular review to ensure continual improvements.
6. Responsibility for quality lies with all departments of FSV including upper management, lower management, team leaders, team members and project leaders.
7. Managerial focus on the development and implementation of best practices is necessary.
8. Encourage personnel involvement in continual improvements by responding quickly and constructively to good suggestions.
9. Encourage personnel communications involving safety and quality.
10. All individuals and teams with a responsibility within the quality management system are accountable to Operations Manager.

In turn we have the expectation for a commitment from each employee to the assurance of quality in each and every product. Each employee will be held accountable to the following:

1. Support the success of your team/bay through the quality, timeliness and professionalism of your work attitudes.
2. Maintain a work environment which will contribute to the assurance of quality.
3. Adhere to "Best Practices" and standards set forth by managers and Team Leaders.
4. Perform self-checking practices and pay attention to detail of your own work.
5. Notify team leaders in a timely manner of any problems and or issues with procedural compliances.
6. Report any quality problems to managers.
7. Make recommendations to improve quality.

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