

CITY OF LEAGUE CITY VENDOR REPORT CARD: GENERAL SERVICES

Vendor Name: PUMP SOLUTIONS, INC.

Contract/PO # 2260791

Date: 5/5/2026

Form completed by: RAMIRO OCHOA

Fiscal Years: 2026

Scoring Guide

- 1** Does not meet criteria
- 2** Generally does not meet criteria
- 3** Meets criteria
- 4** Exceeds some criteria
- 5** Exceptional criteria

Evaluation Criteria	Year 1 Score	Year 2 Score	Year 3 Score	Year 4 Score	Year 5 Score	Year 6 Score	Year 7 Score	Year 8 Score
Renewal Period (annotate with an X in box)								
VENDOR RESPONSIVENESS								
Vendor is knowledgeable and competent about service	4							
Service level agreements are met	5							
Communication is relevant and timely	5							
Communication is professional	4							
Vendor provides timely response to questions	5							
Total Vendor Responsiveness Score	23	0	0	0	0	0	0	0
QUALITY AND DELIVERY								
Services on-time and schedule is upheld	4							
Satisfies scope of services	5							
Service is reliable	5							
Quality of deliverables	4							
Product or service provides significant added value	4							
Quality of personnel assigned	5							
Depth of vendor's team	4							
Total Vendor Quality and Delivery Score	31	0	0	0	0	0	0	0
FINANCIAL								
Value of products/services is high	4							
Proposals and invoices are accurate and timely	5							
Budget is upheld	5							
Pricing is competitive	4							
Invoice pricing matches contract pricing	5							
Total Vendor Financial Score	23	0	0	0	0	0	0	0
REPUTATIONAL								
Confidentiality and security of documents and data	5							
Organizational stability and resiliency	4							
Industry reputation is in good standing	4							
Total Vendor Reputational Score	13	0	0	0	0	0	0	0
Total Vendor Score	90	0	0	0	0	0	0	0

Would you hire them again? es no

Pump solutions has provides services for the City for a long time and have worked well with the department.

Overall

Comments:

Grade: 86-100 = A, 76-85 = B, 66-75 = C, below 66 = F

If a contract is not being renewed and/or is being broken due to performance issues, please send a copy of the report card to the vendor.