

CITY OF LEAGUE CITY VENDOR REPORT CARD: GOODS

Vendor Name: Goodyear Tire Company Contract/PO # 3210263

Form completed

Date: 2/5/2024 by: Wesley Baker Fiscal Years: 2024

Scoring Guide

- 1 Does not meet criteria
- 2 Generally does not meet criteria
- 3 Meets criteria
- 4 Exceeds some criteria
- 5 Exceptional criteria

Evaluation Criteria	Year 1 Score	Year 2 Score	Year 3 Score	Year 4 Score	Year 5 Score	Year 6 Score	Year 7 Score	Year 8 Score
Renewal Period (annotate with an X in box)								
VENDOR RESPONSIVENESS								
Vendor is knowledgeable and competent about product	5	5	5					
Service level agreements are met	5	5	5					
Communication is relevant and timely	5	5	5					
Vendor provides timely response to questions	5	5	5					
Broad contact with City of League City	3	3	3					
Total Vendor Responsiveness Score	23	23	23	0	0	0	0	0
QUALITY AND DELIVERY								
Deliveries are on-time	5	5	5					
Product(s) meet specifications	5	5	5					
Product(s) is free of defects	5	5	5					
Product(s) is reliable	5	5	5					
Product(S) is available	5	5	5					
Product(s) mistakes can/will be corrected	5	5	5					
Warranty is competitive and upheld	5	5	5					
Depth of vendor's team	5	5	5					
Total Vendor Quality and Delivery Score	40	40	40	0	0	0	0	0
FINANCIAL								
Value of product is high	5	5	5					
Proposals and invoices are accurate and timely	5	5	5					
Pricing is competitive	5	5	5					
Invoice pricing matches contract pricing	5	5	5					
Total Vendor Financial Score	20	20	20	0	0	0	0	0
REPUTATIONAL								
Confidentiality and security of documents and data	5	5	5					
Organizational stability and resiliency	5	5	5					
Industry reputation is in good standing	5	5	5					
Total Vendor Reputational Score	15	15	15	0	0	0	0	0
Total Vendor Score	98	98	98	0	0	0	0	0

Would you hire them again? Yes No

Goodyear Tire Company works diligently to ensure their availability and delivery of goods mets our expectations.

Overall

Comments:

Grade: 86-100 = A, 76-85 = B, 66-75 = C, below 66 = F

If a contract is not being renewed and/or is being broken due to performance issues, please send a copy of the report card to the vendor.

CITY OF LEAGUE CITY VENDOR REPORT CARD: GOODS

Vendor Name: Southern Tire Mart Contract/PO # 3210260

Form completed

Date: 2/5/2024 by: Wesley Baker Fiscal Years: 2024

Scoring Guide

- 1 Does not meet criteria
- 2 Generally does not meet criteria
- 3 Meets criteria
- 4 Exceeds some criteria
- 5 Exceptional criteria

Evaluation Criteria	Year 1 Score	Year 2 Score	Year 3 Score	Year 4 Score	Year 5 Score	Year 6 Score	Year 7 Score	Year 8 Score
Renewal Period (annotate with an X in box)								
VENDOR RESPONSIVENESS								
Vendor is knowledgeable and competent about product	5	5	5					
Service level agreements are met	5	5	5					
Communication is relevant and timely	5	5	5					
Vendor provides timely response to questions	5	5	5					
Broad contact with City of League City	3	3	3					
Total Vendor Responsiveness Score	23	23	23	0	0	0	0	0
QUALITY AND DELIVERY								
Deliveries are on-time	5	5	5					
Product(s) meet specifications	5	5	5					
Product(s) is free of defects	5	5	5					
Product(s) is reliable	5	5	5					
Product(S) is available	5	5	5					
Product(s) mistakes can/will be corrected	5	5	5					
Warranty is competitive and upheld	5	5	5					
Depth of vendor's team	5	5	5					
Total Vendor Quality and Delivery Score	40	40	40	0	0	0	0	0
FINANCIAL								
Value of product is high	5	5	5					
Proposals and invoices are accurate and timely	5	5	5					
Pricing is competitive	5	5	5					
Invoice pricing matches contract pricing	5	5	5					
Total Vendor Financial Score	20	20	20	0	0	0	0	0
REPUTATIONAL								
Confidentiality and security of documents and data	5	5	5					
Organizational stability and resiliency	5	5	5					
Industry reputation is in good standing	5	5	5					
Total Vendor Reputational Score	15	15	15	0	0	0	0	0
Total Vendor Score	98	98	98	0	0	0	0	0

Would you hire them again? Yes No

Southern Tire Mart works diligently to ensure their availability and delivery of goods mets our expectations.

Overall

Comments:

Grade: 86-100 = A, 76-85 = B, 66-75 = C, below 66 = F

If a contract is not being renewed and/or is being broken due to performance issues, please send a copy of the report card to the vendor.