

CITY OF LEAGUE CITY VENDOR REPORT CARD: PROFESSIONAL SERVICES

Vendor Name: Thompson Contract/PO # _____

Form completed

Date: 7/22/2025

by: Ryan Edghill

Fiscal Years: 24-25

Scoring Guide

- 1 Does not meet criteria
- 2 Generally does not meet criteria
- 3 Meets criteria
- 4 Exceeds some criteria
- 5 Exceptional criteria

Evaluation Criteria	Year 1 Score	Year 2 Score	Year 3 Score	Year 4 Score	Year 5 Score	Year 6 Score	Year 7 Score	Year 8 Score
Renewal Period (annotate with an X in box)								
VENDOR RESPONSIVENESS								
Vendor is knowledgeable and competent	4	4						
Service level agreements are met	3	3						
Communication is professional, relevant and timely	3	2						
Post-engagement support	3	3						
Total Vendor Responsiveness Score	13	12	0	0	0	0	0	0
QUALITY AND DELIVERY								
Deliverables are on-time	3	2						
Project completed on-time	3	3						
Satisfies scope of services	3	3						
Information provided is reliable	3	3						
Depth of consultant's team	4	4						
Quality of deliverables	4	4						
Working with this consultant is adding value	4	4						
Total Vendor Quality and Delivery Score	24	23	0	0	0	0	0	0
FINANCIAL								
Value of products/services is high	5	5						
Proposals and invoices are accurate and timely	4	2						
Budget is upheld	4	4						
Pricing is competitive	5	5						
Invoice pricing matches contract pricing	5	5						
Total Vendor Financial Score	23	21	0	0	0	0	0	0
REPUTATIONAL								
Confidentiality and security of documents and data	5	5						
Organizational stability and resiliency	5	5						
Industry reputation is good standing	4	4						
Consultant represents City of League City properly	5	5						
Total Vendor Reputational Score	19	19	0	0	0	0	0	0
Total Vendor Score	79	75	0	0	0	0	0	0

Would you hire them again? ☒ Yes ☐ No

Overall
Comments:

Grade: 86-100 = A, 76-85 = B, 66-75 = C, below 66 = F

If a contract is not being renewed and/or is being broken due to performance issues, please send a copy of the report card to the vendor.