CITY OF LEAGUE CITY VENDOR REPORT CARD: GENERAL SERVICES

Vendor Name: **Envirodyne Laboratories, Inc** Contract/PO # **3200009**

Date: **10/8/2024** Form completed by: **Tommy Arredondo** Fiscal Years: **2022-2024**

Scoring Guide

1 **Does not meet criteria**
2 **Generally does not meet criteria**
3 **Meets criteria**
4 **Exceeds some criteria**
5 **Exceptional criteria**

Evaluation Criteria	Year 1 Score	Year 2 Score	Year 3 Score	Year 4 Score	Year 5 Score	Year 6 Score	Year 7 Score	Year 8 Score
Renewal Period (annotate with an X in box)								
VENDOR RESPONSIVENESS								
Vendor is knowledgeable and competent about service	5	5	5					
Service level agreements are met	4	5	4					
Communication is relevant and timely	4	3	4					
Communication is professional	5	5	5					
Vendor provides timely response to questions	4	4	5					
Total Vendor Responsiveness Score	22	22	23	0	0	0	0	0
QUALITY AND DELIVERY								
Services on-time and schedule is upheld	4	4	4					
Satisfies scope of services	4	4	4					
Service is reliable	5	5	4					
Quality of deliverables	5	4	4					
Product or service provides significant added value	5	5	4					
Quality of personnel assigned	5	4	4					
Depth of vendor's team	5	4	5					
Total Vendor Quality and Delivery Score	33	30	29	0	0	0	0	0
FINANCIAL								
Value of products/services is high	5	5	4					
Proposals and invoices are accurate and timely	5	4	4					
Budget is upheld	5	5	4					
Pricing is competitive	5	5	4					
Invoice pricing matches contract pricing	5	5	4					
Total Vendor Financial Score	25	24	20	0	0	0	0	0
REPUTATIONAL								
Confidentiality and security of documents and data	5	5	5					
Organizational stability and resiliency	5	4	5					
Industry reputation is in good standing	5	4	4					
Total Vendor Reputational Score	15	13	14	0	0	0	0	0
Total Vendor Score	**95**	**89**	**86**	**0**	**0**	**0**	**0**	**0**

Would you hire them again? ☑ **Yes** ☐

Overall Comments: **Environdyne had some issues this past year but has seem to correct their internal issues and the service and product has been relaible.**

Grade: 86-100 = A, 76-85 = B, 66-75 = C, below 66 = F

If a contract is not being renewed and/or is being broken due to performance issues, please send a copy of the report card to the vendor.