

CITY OF LEAGUE CITY VENDOR REPORT CARD: GENERAL SERVICES

Vendor Name: WASTEWATER TRANSPORT SERVICESContract/PO # 3210371Date: 3/4/2025Form completed by: RAMIRO OCHOAFiscal Years: 2021 - 2025

Scoring Guide

- 1 Does not meet criteria
 2 Generally does not meet criteria
 3 Meets criteria
 4 Exceeds some criteria
 5 Exceptional criteria

Evaluation Criteria	Year 1 Score	Year 2 Score	Year 3 Score	Year 4 Score	Year 5 Score	Year 6 Score	Year 7 Score	Year 8 Score
Renewal Period (annotate with an X in box)								
VENDOR RESPONSIVENESS								
Vendor is knowledgeable and competent about service	5	5						
Service level agreements are met	4	4						
Communication is relevant and timely	4	5						
Communication is professional	5	5						
Vendor provides timely response to questions	4	4						
Total Vendor Responsiveness Score	22	23	0	0	0	0	0	0
QUALITY AND DELIVERY								
Services on-time and schedule is upheld	5	5						
Satisfies scope of services	5	5						
Service is reliable	5	5						
Quality of deliverables	4	4						
Product or service provides significant added value	4	4						
Quality of personnel assigned	4	5						
Depth of vendor's team	4	4						
Total Vendor Quality and Delivery Score	31	32	0	0	0	0	0	0
FINANCIAL								
Value of products/services is high	5	5						
Proposals and invoices are accurate and timely	4	4						
Budget is upheld	5	5						
Pricing is competitive	4	5						
Invoice pricing matches contract pricing	4	4						
Total Vendor Financial Score	22	23	0	0	0	0	0	0
REPUTATIONAL								
Confidentiality and security of documents and data	5	5						
Organizational stability and resiliency	5	5						
Industry reputation is in good standing	5	5						
Total Vendor Reputational Score	15	15	0	0	0	0	0	0
Total Vendor Score	90	93	0	0	0	0	0	0
Would you hire them again? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No								

Overall Comments: Wastewater Transport delivers excellent service and would continue working with them in the future.

Grade: 86-100 = A, 76-85 = B, 66-75 = C, below 66 = F

If a contract is not being renewed and/or is being broken due to performance issues, please send a copy of the report card to the vendor.