

CITY OF LEAGUE CITY VENDOR REPORT CARD: GOODS

Cleveland Mack Sales

Vendor Name: Performance Truck Contract/PO # 2220746

Form completed

Date: 8/3/2023 by: Yvonne Calderon Fiscal Years: 2023

Scoring Guide

- 1 Does not meet criteria
- 2 Generally does not meet criteria
- 3 Meets criteria
- 4 Exceeds some criteria
- 5 Exceptional criteria

Evaluation Criteria	Year 1 Score	Year 2 Score	Year 3 Score	Year 4 Score	Year 5 Score	Year 6 Score	Year 7 Score	Year 8 Score
Renewal Period (annotate with an X in box)								
VENDOR RESPONSIVENESS								
Vendor is knowledgeable and competent about product	5							
Service level agreements are met	5							
Communication is relevant and timely	5							
Vendor provides timely response to questions	5							
Broad contact with City of League City	3							
Total Vendor Responsiveness Score	23	0	0	0	0	0	0	0
QUALITY AND DELIVERY								
Deliveries are on-time	4							
Product(s) meet specifications	5							
Product(s) is free of defects	5							
Product(s) is reliable	5							
Product(s) is available	5							
Product(s) mistakes can/will be corrected	5							
Warranty is competitive and upheld	5							
Depth of vendor's team	5							
Total Vendor Quality and Delivery Score	39	0	0	0	0	0	0	0
FINANCIAL								
Value of product is high	5							
Proposals and invoices are accurate and timely	5							
Pricing is competitive	5							
Invoice pricing matches contract pricing	5							
Total Vendor Financial Score	20	0	0	0	0	0	0	0
REPUTATIONAL								
Confidentiality and security of documents and data	5							
Organizational stability and resiliency	5							
Industry reputation is in good standing	5							
Total Vendor Reputational Score	15	0	0	0	0	0	0	0
Total Vendor Score	97	0						

Would you hire them again? Yes No

League City's fleet currently has two Kenworth units. Cleveland Mack Sales have shown to have excellent communications regarding parts and support and the Kenworth components have shown to be made of high-quality components.

Overall
Comments:

Grade: 86-100 = A, 76-85 = B, 66-75 = C, below 66 = F

If a contract is not being renewed and/or is being broken due to performance issues, please send a copy of the report card to the vendor.

CITY OF LEAGUE CITY VENDOR REPORT CARD: GOODS

Vendor Name: Mustang Cat Contract/PO # 2221485

Form completed
Date: 8/3/2023 by: Yvonne Calderon Fiscal Years: 2022

Scoring Guide

- 1 Does not meet criteria
- 2 Generally does not meet criteria
- 3 Meets criteria
- 4 Exceeds some criteria
- 5 Exceptional criteria

Evaluation Criteria	Year 1 Score	Year 2 Score	Year 3 Score	Year 4 Score	Year 5 Score	Year 6 Score	Year 7 Score	Year 8 Score
Renewal Period (annotate with an X in box)								
VENDOR RESPONSIVENESS								
Vendor is knowledgeable and competent about product	5							
Service level agreements are met	5							
Communication is relevant and timely	5							
Vendor provides timely response to questions	5							
Broad contact with City of League City	5							
Total Vendor Responsiveness Score	25	0	0	0	0	0	0	0
QUALITY AND DELIVERY								
Deliveries are on-time	4							
Product(s) meet specifications	5							
Product(s) is free of defects	5							
Product(s) is reliable	5							
Product(S) is available	5							
Product(s) mistakes can/will be corrected	5							
Warranty is competitive and upheld	5							
Depth of vendor's team	5							
Total Vendor Quality and Delivery Score	39	0	0	0	0	0	0	0
FINANCIAL								
Value of product is high	5							
Proposals and invoices are accurate and timely	5							
Pricing is competitive	5							
Invoice pricing matches contract pricing	5							
Total Vendor Financial Score	20	0	0	0	0	0	0	0
REPUTATIONAL								
Confidentiality and security of documents and data	5							
Organizational stability and resiliency	5							
Industry reputation is in good standing	5							
Total Vendor Reputational Score	15	0	0	0	0	0	0	0
Total Vendor Score	99	0	0	0	0	0	0	0

Would you hire them again? Yes No

Overall Comments: Mustang Cat provides excellent pricing and service to all fleet's Caterpillar products. Ongoing support is provided and equipment maintains its value throughout its lifecycle.

Grade: 86-100 = A, 76-85 = B, 66-75 = C, below 66 = F

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