

# CITY OF LEAGUE CITY VENDOR REPORT CARD: PROFESSIONAL SERVICES

Vendor Name: Crowder Gulf Contract/PO # \_\_\_\_\_

Form completed

Date: 7/21/2025

by: Ryan Edghill

Fiscal Years: 24-25

## Scoring Guide

- 1 Does not meet criteria
- 2 Generally does not meet criteria
- 3 Meets criteria
- 4 Exceeds some criteria
- 5 Exceptional criteria

Evaluation Criteria	Year 1 Score	Year 2 Score	Year 3 Score	Year 4 Score	Year 5 Score	Year 6 Score	Year 7 Score	Year 8 Score
<b>Renewal Period (annotate with an X in box)</b>								
<b>VENDOR RESPONSIVENESS</b>								
Vendor is knowledgeable and competent	5	5						
Service level agreements are met	4	4						
Communication is professional, relevant and timely	5	5						
Post-engagement support	5	5						
<b>Total Vendor Responsiveness Score</b>	19	19	0	0	0	0	0	0
<b>QUALITY AND DELIVERY</b>								
Deliverables are on-time	4	5						
Project completed on-time	3	3						
Satisfies scope of services	4	4						
Information provided is reliable	5	5						
Depth of consultant's team	5	5						
Quality of deliverables	5	5						
Working with this consultant is adding value	5	5						
<b>Total Vendor Quality and Delivery Score</b>	31	32	0	0	0	0	0	0
<b>FINANCIAL</b>								
Value of products/services is high	4	4						
Proposals and invoices are accurate and timely	5	5						
Budget is upheld	5	5						
Pricing is competitive	4	4						
Invoice pricing matches contract pricing	5	5						
<b>Total Vendor Financial Score</b>	23	23	0	0	0	0	0	0
<b>REPUTATIONAL</b>								
Confidentiality and security of documents and data	5	5						
Organizational stability and resiliency	5	5						
Industry reputation is good standing	4	4						
Consultant represents City of League City properly	5	5						
<b>Total Vendor Reputational Score</b>	19	19	0	0	0	0	0	0
<b>Total Vendor Score</b>	92	93	0	0	0	0	0	0

Would you hire them again? ☒ Yes ☐ No

Overall  
Comments:

Grade: 86-100 = A, 76-85 = B, 66-75 = C, below 66 = F

If a contract is not being renewed and/or is being broken due to performance issues, please send a copy of the report card to the vendor.