

CITY OF LEAGUE CITY VENDOR REPORT CARD: GENERAL SERVICES

Vendor Name: Semper Striping, LLC Contract/PO # 3230295

Form completed

Date: 2/5/2026

by: P. Rideaux

Fiscal Years: 2023-2024

Scoring Guide

- 1 Does not meet criteria
- 2 Generally does not meet criteria
- 3 Meets criteria
- 4 Exceeds some criteria
- 5 Exceptional criteria

Evaluation Criteria	Year 1 Score	Year 2 Score	Year 3 Score	Year 4 Score	Year 5 Score	Year 6 Score	Year 7 Score	Year 8 Score
Renewal Period (annotate with an X in box)								
VENDOR RESPONSIVENESS								
Vendor is knowledgeable and competent about service	5	5	5					
Service level agreements are met	4	5	5					
Communication is relevant and timely	5	5	5					
Communication is professional	4	4	5					
Vendor provides timely response to questions	5	5	5					
Total Vendor Responsiveness Score	23	24	25	0	0	0	0	0
QUALITY AND DELIVERY								
Services on-time and schedule is upheld	5	5	5					
Satisfies scope of services	4	4	4					
Service is reliable	4	4	4					
Quality of deliverables	5	5	5					
Product or service provides significant added value	4	5	5					
Quality of personnel assigned	5	5	5					
Depth of vendor's team	4	4	4					
Total Vendor Quality and Delivery Score	31	32	32	0	0	0	0	0
FINANCIAL								
Value of products/services is high	4	4	4					
Proposals and invoices are accurate and timely	5	4	4					
Budget is upheld	4	4	4					
Pricing is competitive	5	5	5					
Invoice pricing matches contract pricing	5	5	5					
Total Vendor Financial Score	23	22	22	0	0	0	0	0
REPUTATIONAL								
Confidentiality and security of documents and data	5	5	5					
Organizational stability and resiliency	4	4	5					
Industry reputation is in good standing	5	5	5					
Total Vendor Reputational Score	14	14	15	0	0	0	0	0
Total Vendor Score	91	92	94	0	0	0	0	0

Would you hire them again? Yes No

Semper Striping consistently meets schedules and deadlines. Provides clear communication and quality workmanship.

Overall

Comments:

Grade: 86-100 = A, 76-85 = B, 66-75 = C, below 66 = F

If a contract is not being renewed and/or is being broken due to performance issues, please send a copy of the report card to the vendor.