

CITY OF LEAGUE CITY VENDOR REPORT CARD: GOODS

Vendor Name: Chastang Ford Contract/PO # 2260295

Form completed

Date: 5/27/2026

by: Marcos Gonzales Fiscal Years: 2026

Scoring Guide

- 1 Does not meet criteria
- 2 Generally does not meet criteria
- 3 Meets criteria
- 4 Exceeds some criteria
- 5 Exceptional criteria

Evaluation Criteria	Year 1 Score	Year 2 Score	Year 3 Score	Year 4 Score	Year 5 Score	Year 6 Score	Year 7 Score	Year 8 Score
Renewal Period (annotate with an X in box)								
VENDOR RESPONSIVENESS								
Vendor is knowledgeable and competent about product	5	5						
Service level agreements are met	5	5						
Communication is relevant and timely	5	5						
Vendor provides timely response to questions	5	5						
Broad contact with City of League City	5	5						
Total Vendor Responsiveness Score	25	25	0	0	0	0	0	0
QUALITY AND DELIVERY								
Deliveries are on-time	5	5						
Product(s) meet specifications	5	5						
Product(s) is free of defects	5	5						
Product(s) is reliable	5	5						
Product(S) is available	5	5						
Product(s) mistakes can/will be corrected	5	5						
Warranty is competitive and upheld	5	5						
Depth of vendor's team	5	5						
Total Vendor Quality and Delivery Score	40	40	0	0	0	0	0	0
FINANCIAL								
Value of product is high	5	5						
Proposals and invoices are accurate and timely	5	5						
Pricing is competitive	5	5						
Invoice pricing matches contract pricing	5	5						
Total Vendor Financial Score	20	20	0	0	0	0	0	0
REPUTATIONAL								
Confidentiality and security of documents and data	5	5						
Organizational stability and resiliency	5	5						
Industry reputation is in good standing	5	5						
Total Vendor Reputational Score	15	15	0	0	0	0	0	0
Total Vendor Score	100	100	0	0	0	0	0	0

Would you hire them again? ☒ Yes ☐ No

Chastang has provided the city with high-quality vehicles at excellent pricing. Delivery and service have been impressive over the past year.

Overall

Comments:

Grade: 86-100 = A, 76-85 = B, 66-75 = C, below 66 = F

If a contract is not being renewed and/or is being broken due to performance issues, please send a copy of the report card to the vendor.