

CITY OF LEAGUE CITY VENDOR REPORT CARD: GOODS

Vendor Name: Mustang CAT

Contract # _____ Fiscal Year: _____

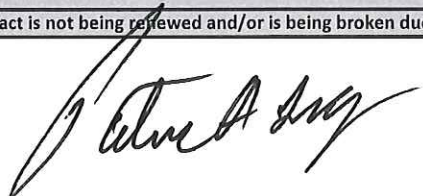
Date: 6/13/2022

Form completed by: Patrick Self

Scoring Guide

- 1** Does not meet criteria
- 2** Generally does not meet criteria
- 3** Meets criteria
- 4** Exceeds some criteria
- 5** Exceptional criteria

Evaluation Criteria	Score
VENDOR RESPONSIVENESS	
Vendor is knowledgeable and competent about product	5
Service level agreements are met	5
Communication is relevant and timely	5
Vendor provides timely response to questions	5
Broad contact with City of League City	5
Comments: The Vendor is very knowledgeable and responds in a timely matter when notified of when rentals are needed.	
Total Vendor Responsiveness Score	25
QUALITY AND DELIVERY	
Deliveries are on-time	5
Product(s) meet specifications	5
Product(s) is free of defects	5
Product(s) is reliable	5
Product(s) is available	5
Product(s) mistakes can/will be corrected	5
Warranty is competitive and upheld	5
Depth of vendor's team	5
Comments: The vendor meets all specification, very reliable and is available for when needed.	
Total Vendor Quality and Delivery Score	40
FINANCIAL	
Value of product is high	5
Proposals and invoices are accurate and timely	5
Pricing is competitive	5
Invoice pricing matches contract pricing	5
Comments: The vendor invoice pricing meets all contract pricings quoted and very competitive in its industry.	
Total Vendor Financial Score	20
REPUTATIONAL	
Confidentiality and security of documents and data	5
Organizational stability and resiliency	5
Industry reputation is good standing	5
Comments: The vendor has very good reputation, organizational stability and resilient when it come to satisfying it customer.	
Total Vendor Reputational Score	15
Total Vendor Score	
100	
Would you hire them again? <input checked="" type="checkbox"/> es <input type="checkbox"/> no	
Comments: The Equipment Rentals Division is always accessible for what is needed and the date needed also. If the equipment breaks or malfunctions while in use it is fixed expeditiously. The equipment is up to date and low on hours of use. I would recommend them for hire again due to the past experiences I have when renting equipment.	
If a contract is not being renewed and/or is being broken due to performance issues, please send a copy of the report card to the vendor.	


 6-13-22