

## CITY OF LEAGUE CITY VENDOR REPORT CARD: GENERAL SERVICES

Vendor Name: Yellowstone Landscape

Contract #

3200087

Fiscal Year

2019-2022

Date: July 14th 2022

Form completed by: Bob Simoneau

### Scoring Guide

**1** Does not meet criteria

**2** Generally does not meet criteria

**3** Meets criteria

**4** Exceeds some criteria

**5** Exceptional criteria

Evaluation Criteria	Score
<b>VENDOR RESPONSIVENESS</b>	
Vendor is knowledgeable and competent about service	5
Service level agreements are met	4
Communication is relevant and timely	4
Communication is professional	5
Vendor provides timely response to questions	5
Comments: Yellowstone is very quick to respond to emails, phone calls, and texts. They resolve the issues quickly	
<b>Total Vendor Responsiveness Score</b>	
<b>23</b>	
<b>QUALITY AND DELIVERY</b>	
Services on-time and schedule is upheld	4
Satisfies scope of services	4
Service is reliable	5
Quality of deliverables	4
Product or service provides significant added value	4
Quality of personnel assigned	5
Depth of vendor's team	5
Comments: Yellowstone completes the mowing cycles on time and as scheduled.	
<b>Total Vendor Quality and Delivery Score</b>	
<b>31</b>	
<b>FINANCIAL</b>	
Value of products/services is high	5
Proposals and invoices are accurate and timely	5
Budget is upheld	4
Pricing is competitive	5
Invoice pricing matches contract pricing	5
Comments: Yellowstone is a large Company that has grown successively over the last ten years. They have quality staff with great competitive pricing versus other companies in this service category.	
<b>Total Vendor Financial Score</b>	
<b>24</b>	
<b>REPUTATIONAL</b>	
Confidentiality and security of documents and data	5
Organizational stability and resiliency	5
Industry reputation is in good standing	5
Comments: Yellowstone as a mowing contract company has offices from Florida thru Texas they are a leader in this industry.	
<b>Total Vendor Reputational Score</b>	
<b>15</b>	
<b>Total Vendor Score</b>	
<b>93</b>	
<b>Would you hire them again?</b> <input checked="" type="checkbox"/> <b>Yes</b> <input type="checkbox"/> <b>No</b>	
Comments: The contract manager Arnold Cortez does an excellent job in managing his team to provide League City with excellent services at a very good cost for League City Residents.	
If a contract is not being renewed and/or is being broken due to performance issues, please send a copy of the report card to the vendor.	

Bob Simoneau

July 14<sup>th</sup> 2022