



EVALUATION SCORING MATRIX - SUMMARY  
 REQUESTS FOR PROPOSALS  
 RFP# 17-019 Delinquent Debt Collection Services for EMS Billing  
 DUE: March 7, 2017

| EVALUATION CRITERIA                   | Total Points Allowed | Professional Recovery Consultants, Inc. | Transworld Systems    | Life Quest         | Progressive Financial Services, Inc. |
|---------------------------------------|----------------------|-----------------------------------------|-----------------------|--------------------|--------------------------------------|
|                                       |                      | <i>Durham, NC</i>                       | <i>Naperville, IL</i> | <i>Wautoma, WI</i> | <i>Tempe, AZ</i>                     |
| Qualifications and Experience (Tab A) | 400                  | 360                                     | 240                   | 360                | 340                                  |
| Past & Current Projects (Tab B)       | 200                  | 148                                     | 130                   | 160                | 160                                  |
| Rates, Fess & Expenses (Tab C)        | 600                  | 480                                     | 390                   | 480                | 480                                  |
| Collection Procedures (Tab D)         | 500                  | 425                                     | 375                   | 425                | 425                                  |
| Reporting Capabilities (Tab E)        | 200                  | 140                                     | 120                   | 170                | 180                                  |
| References (Tab F)                    | 100                  | 80                                      | 65                    | 85                 | 75                                   |
| TOTAL                                 | 1400                 | 1633                                    | 1320                  | 1680               | 1660                                 |

*Cathleen Timmerman*  
 Cathleen Timmerman, Contract Administrator

4/13/2017  
 Date