

## CITY OF LEAGUE CITY VENDOR REPORT CARD: GOODS

Vendor Name: DBS - Texas

Contract # \_\_\_\_\_ Fiscal Year: FY20

Date: 11/16/2020

Form completed by: Kenny Walsh

### Scoring Guide

**1** Does not meet criteria

**2** Generally does not meet criteria

**3** Meets criteria

**4** Exceeds some criteria

**5** Exceptional criteria

Evaluation Criteria	Score
<b>VENDOR RESPONSIVENESS</b>	
Vendor is knowledgeable and competent about product	5
Service level agreements are met	5
Communication is relevant and timely	5
Vendor provides timely response to questions	5
Broad contact with City of League City	4
<b>Comments:</b>	
<b>Total Vendor Responsiveness Score</b>	<b>24</b>
<b>QUALITY AND DELIVERY</b>	
Deliveries are on-time	5
Product(s) meet specifications	5
Product(s) is free of defects	5
Product(s) is reliable	5
Product(S) is available	5
Product(s) mistakes can/will be corrected	5
Warranty is competitive and upheld	5
Depth of vendor's team	5
<b>Comments:</b>	
<b>Total Vendor Quality and Delivery Score</b>	<b>40</b>
<b>FINANCIAL</b>	
Value of product is high	5
Proposals and invoices are accurate and timely	5
Pricing is competitive	4
Invoice pricing matches contract pricing	5
<b>Comments:</b>	
<b>Total Vendor Financial Score</b>	<b>19</b>
<b>REPUTATIONAL</b>	
Confidentiality and security of documents and data	5
Organizational stability and resiliency	5
Industry reputation is good standing	5
<b>Comments:</b>	
<b>Total Vendor Reputational Score</b>	<b>15</b>
<b>Total Vendor Score</b>	<b>98</b>
<b>Would you hire them again?</b> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
<b>Comments:</b>	
If a contract is not being renewed and/or is being broken due to performance issues, please send a copy of the report card to the vendor.	