City of League City, TX

Meeting Minutes
City Council

Tuesday, February 23, 2021	**5:00 PM**	**Johnnie Arolfo Civic Center** **400 West Walker Street**

Council Work Session

The City Council of the City of League City, Texas, met in a work session in Johnnie Arolfo Civic Center at 400 West Walker Street on the above date at 5:00 p.m.

Mayor: Pat Hallisey

City Council Members:
Andy Mann
Hank Dugie
Larry Millican
John Bowen
Justin Hicks
Chad Tressler
Nick Long

City Manager:	John Baumgartner
Assistant City Manager	Bo Bass
Assistant City Manager	Michael Kramm
City Attorney:	Nghiem Doan
City Secretary:	Diana M. Stapp
Chief of Police:	Gary Ratliff
Executive Director of Development Services	David Hoover
Director of Budget/Project Management	Angie Steelman
Director of Engineering:	Christopher Sims
Director of Finance:	Kristine Polian
Director of Human Resources/Civil Service:	Janet Shirley
Director of Parks & Cultural Services:	Chien Wei
Director of Public Works:	Jody Hooks

1. CALL TO ORDER AND ROLL CALL OF MEMBERS

Mayor Hallisey called the meeting to order at 5:00 p.m. and called the roll.   All members of Council were present.   Mr. Mann arrived at 5:36.

Present   8 -   Mayor Pat Hallisey, Mr. Andy Mann, Mr. Hank Dugie, Mr. Larry Millican, Mr. John Bowen, Mr. Justin Hicks, Mr. Chad Tressler and Mr. Nick Long

2.   PUBLIC SAFETY SOFTWARE ACQUISITION PROJECT

Gary Ratliff Chief of Police gave a brief introduction.   The current supplier was purchased by another provider and put a sunset on the software.

Darrell Kelemen, Support Service Bureau Commander / Reserve Captain

MISSION/GOAL:
The League City Police Department's Support Services Bureau is comprised of the Communications Division, Records division, GRID Consortium Services Unit, Reserve Unit, and Crime Analysis Unit. The primary responsibility of the Support Services Bureau is to provide logistical, administrative, analytical, an technical support to sworn personnel serving within the organization. The Support Services Bureau also oversees the GRID public safety software system serving 65 police, fire, and medical agencies in the gulf coast region.

COVERAGE AREA (slide)

GRID METRICS
Square Miles: 500; Population 547,257; Dispatch Centers 17;   Active Users 3,200; Sworn Staff 1,125; Fire/EMS Staff 1,500; Grid Staff 2; Name Records 1,047,700; Offense Reports 596,782; Calls for Service 6,430,439; Arrests 342,381; Server Maintenance $126,000; Staff Cost $170,000; Vendor Maintenance $875,000

Previous Join Requests: Manvel, Alvin ISD, Alvin Community College, Goose Creek ISD, San Jacinto Community College, Hitchcock, Jersey Village, Hedgewick Village, Memorial Village, Bayou Vista, Stafford, Port of Galveston

Potential Growth: Manvel, Alvin ISD, Alvin Community College, Hitchcock, Bayou Vista, Stafford, Port of Galveston, Pearland, Clear Lake Shores, Galveston County, Missouri City, Iowa Colony, Tiki Island

SOFTWARE HISTORY AND AGENCY DEVELOPMENT – 2005 – 2018 (slide)

AGENCY INITIAL PURCHASE PRICE AND YEARLY MAINTENANCE TO VENDOR – Galveston County Consortium - 2006 - 2020 (slide)

GRID COST MATRIX BY YEAR 2020 (slide)

GRID Full Cost Analysis - What's included?
Direct Cost - All expenses in Public Safety Tech Fund for GRID. $325,000 from FY2021 Budget
Directorate Overhead Cost -   **A portion of time for employees within the Police Directorate that work on GRID activities ($45,000).**
     Chief, Executive Assistant, Support Services Cmdr. / Res. Captain
Citywide Overhead Cost - A portion of time for employees that provide support to the GRID activities ($1,100)
     Purchasing (make purchases), Accounting (A/P, invoice participants, A/R), IT (support GRID servers), Budget (budget & reporting), Asst City Manager (Executive Assistant's time), Facility Cost (cleaning, maintenance) $1,500
     Debt Service cost on PSB based on square footage of GRID space $6,850

GRID Full Cost Analysis – Summary: Total Cost $379,588, Revenue $329,004
(Expenses Over Revenue $50,584)

CURRENT SERVER ASSETS – Data Replication Server, Computer Aided Dispatch Server, Records & Jail Management Server, Mobile Field Computer Server, (3x) Message Switch Server, Reporting / Analytics Server, External Interfaces Server, (2X) VPN Mobile Server, Mobile Applications Server, Attachment / Storage Server, Training Sandbox Server, (2X) Redundant Domain Controller Server, Public Interface Server, Paging Server .
     18 Virtual Servers located at the League city Public Safety Building
     Network Security and Connectivity troubleshooting is maintained by the League City
        Information and Technology Team
     Public Safety Software is maintained and administrated by the GRID Services Unit
     Each Agency assigns their own system administrator that works closely with the GRID Unit

MAJOR SOFTWARE COMPONENTS – Computer Aided Dispatch, Records Management, Mobile CAD Terminals, Field Training, Jail Management, Handheld / Mobile Application

SERVICES:
Link Diagraming: Offender Management (Example: LCPD 20-2901)
Local and Regional Crime Analysis (slide)

LOCAL AND REGIONAL INCIDENT BASED REPORTING STANDARDS
Local and Regional Violent Crime / Trend Analysis (slide)
Map Design & Maintenance – Visual CAD Maintenance

GRID SHAREPOINT AND WORK ORDER SYSTEM
Grid Work Order Dashboard – Work Orders by Agency and Status (slide)

NEW VENDOR SELECTION PROCESS
Mission – Process – Timeline – Needs Assessment – Product Demonstrations – Scoring – Selection
Acquisition Timeline (slide)

MISSION
Extensively evaluate industry leading public safety software
Keep pace with emergency technologies
Improve operation efficiency
Maintain security best practices
Select a vendor with a sizeable footprint in the industry
Integration with existing data systems and technologies
Maximize employee productivity
Reduce entry errors and improve data integrity

Process:
Develop a process of evaluation based on the Department of Justice best practices for selection of new software.
Needs Assessment – Minimum System Requirements
    189 questions; Police, Fire, EMS; Operational framework for CAD, RMS, JMS, Mobile; Customer support
Eight of the leading vendors were eliminated for documented deficiencies
Product demos resulting in 186 user surveys
Results were tabulated using real-time Power BI dashboards

VENDOR SURVEY RESULTS (slide)

STAFF RECOMMENDATIONS
Staff recommends the acquisition of Motorola Premier One Public Safety Software.
Why – Depth of Integration, Public Safety Legacy, Longevity, Versatility, Customization, Scalability, Development, Customer Support

FUTURE PROJECTS – Regional Crime Analysis Unit
Analyst Development, Stratified Policing, Violent Crime Task Force, Crime Patterns, Prolific
Offenders, Prolific Locations

3.   <u>**PUBLIC COMMENTS**</u>

4.   <u>**ADJOURNMENT**</u>

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PAT HALLISEY
MAYOR

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DIANA M. STAPP
CITY SECRETARY

(SEAL)

MINUTES APPROVED: