

CITY OF LEAGUE CITY VENDOR REPORT CARD: GOODS

Vendor Name: Thirkettle Corp. Aqua Metric Sales

Contract # 3210038 Fiscal Year: 2021

Date: 8/27/2021

Form completed by: Lindsey Sinibaldi

Scoring Guide

1 Does not meet criteria

2 Generally does not meet criteria

3 Meets criteria

4 Exceeds some criteria

5 Exceptional criteria

Evaluation Criteria	Score
VENDOR RESPONSIVENESS	
Vendor is knowledgeable and competent about product	5
Service level agreements are met	5
Communication is relevant and timely	5
Vendor provides timely response to questions	5
Broad contact with City of League City	5
Comments:	
Total Vendor Responsiveness Score	25
QUALITY AND DELIVERY	
Deliveries are on-time	3
Product(s) meet specifications	3
Product(s) is free of defects	3
Product(s) is reliable	3
Product(S) is available	3
Product(s) mistakes can/will be corrected	3
Warranty is competitive and upheld	3
Depth of vendor's team	5
Comments:	
Total Vendor Quality and Delivery Score	26
FINANCIAL	
Value of product is high	3
Proposals and invoices are accurate and timely	4
Pricing is competitive	3
Invoice pricing matches contract pricing	5
Comments:	
Total Vendor Financial Score	15
REPUTATIONAL	
Confidentiality and security of documents and data	3
Organizational stability and resiliency	3
Industry reputation is good standing	5
Comments:	
Total Vendor Reputational Score	11
Total Vendor Score	
77	
Would you hire them again? <input checked="" type="checkbox"/> es <input type="checkbox"/> o	
Comments: Irene and Mike are exceptionally responsive and help with all inquiries whether it is about software, problem solving, or contract inquiries.	