

CITY OF LEAGUE CITY VENDOR REPORT CARD: GENERAL SERVICES

Vendor Name: Scott Technologies, Inc

Contract # 3210332 Fiscal Year 2021

Date: 9/14/2021

Form completed by: T. Boegler

Scoring Guide

- 1 Does not meet criteria
- 2 Generally does not meet criteria
- 3 Meets criteria
- 4 Exceeds some criteria
- 5 Exceptional criteria

Evaluation Criteria	Score
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VENDOR RESPONSIVENESS	
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Vendor is knowledgeable and competent about service	5
Service level agreements are met	5
Communication is relevant and timely	5
Communication is professional	5
Vendor provides timely response to questions	5

Comments:	
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Total Vendor Responsiveness Score	25
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QUALITY AND DELIVERY	
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Services on-time and schedule is upheld	5
Satisfies scope of services	5
Service is reliable	5
Quality of deliverables	5
Product or service provides significant added value	5
Quality of personnel assigned	5
Depth of vendor's team	5

Comments:	
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Total Vendor Quality and Delivery Score	35
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FINANCIAL	
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Value of products/services is high	5
Proposals and invoices are accurate and timely	5
Budget is upheld	5
Pricing is competitive	5
Invoice pricing matches contract pricing	5

Comments:	
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Total Vendor Financial Score	25
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REPUTATIONAL	
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Confidentiality and security of documents and data	5
Organizational stability and resiliency	5
Industry reputation is in good standing	5

Comments:	
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Total Vendor Reputational Score	15
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Total Vendor Score	100
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Would you hire them again? es b

Comments: Contract is for SCBA repairs, flowtesting/hydrostatic testing, and Compressor Maintenance at Drill Field

If a contract is not being renewed and/or is being broken due to performance issues, please send a copy of the report card to the vendor.