

CITY OF LEAGUE CITY VENDOR REPORT CARD: GOODS

Vendor Name: Deere & Co. Contract/PO # 2230222

Form completed
Date: 10/3/2024 by: Wesley Baker Fiscal Years: 25

Scoring Guide

- 1 Does not meet criteria
- 2 Generally does not meet criteria
- 3 Meets criteria
- 4 Exceeds some criteria
- 5 Exceptional criteria

Evaluation Criteria	Year 1 Score	Year 2 Score	Year 3 Score	Year 4 Score	Year 5 Score	Year 6 Score	Year 7 Score	Year 8 Score
Renewal Period (annotate with an X in box)								
VENDOR RESPONSIVENESS								
Vendor is knowledgeable and competent about product	5	5	5					
Service level agreements are met	4	4	4					
Communication is relevant and timely	4	4	4					
Vendor provides timely response to questions	4	4	4					
Broad contact with City of League City	4	4	4					
Total Vendor Responsiveness Score	21	21	21	0	0	0	0	0
QUALITY AND DELIVERY								
Deliveries are on-time	5	4	4					
Product(s) meet specifications	5	5	5					
Product(s) is free of defects	5	5	5					
Product(s) is reliable	5	5	5					
Product(S) is available	5	3	3					
Product(s) mistakes can/will be corrected	5	5	5					
Warranty is competitive and upheld	5	5	5					
Depth of vendor's team	5	5	5					
Total Vendor Quality and Delivery Score	40	37	37	0	0	0	0	0
FINANCIAL								
Value of product is high	4	4	4					
Proposals and invoices are accurate and timely	4	4	4					
Pricing is competitive	4	4	4					
Invoice pricing matches contract pricing	4	4	4					
Total Vendor Financial Score	16	16	16	0	0	0	0	0
REPUTATIONAL								
Confidentiality and security of documents and data	5	5	5					
Organizational stability and resiliency	5	5	5					
Industry reputation is in good standing	5	5	5					
Total Vendor Reputational Score	15	15	15	0	0	0	0	0
Total Vendor Score	92	89	89	0	0	0	0	0

Would you hire them again? Yes No

Deere and Company have a positive standing with quality products for local municipalities.

Overall
Comments:

Grade: 86-100 = A, 76-85 = B, 66-75 = C, below 66 = F

If a contract is not being renewed and/or is being broken due to performance issues, please send a copy of the report card to the vendor.