

# CITY OF LEAGUE CITY VENDOR REPORT CARD: GENERAL SERVICES

Vendor Name: Sky Wonder Pyrotechnics, L Contract/PO # 3230371

Form completed

Date: 1/12/2026

by: Ashley Jackson

Fiscal Years: fFY23, FY24, FY25

## Scoring Guide

- 1 Does not meet criteria
- 2 Generally does not meet criteria
- 3 Meets criteria
- 4 Exceeds some criteria
- 5 Exceptional criteria

Evaluation Criteria	Year 1 Score	Year 2 Score	Year 3 Score	Year 4 Score	Year 5 Score	Year 6 Score	Year 7 Score	Year 8 Score
Renewal Period (annotate with an X in box)								
<b>VENDOR RESPONSIVENESS</b>								
Vendor is knowledgeable and competent about service	5	5	5					
Service level agreements are met	4	4	4					
Communication is relevant and timely	4	4	4					
Communication is professional	4	4	4					
Vendor provides timely response to questions	5	5	5					
Total Vendor Responsiveness Score	22	22	22	0	0	0	0	0
<b>QUALITY AND DELIVERY</b>								
Services on-time and schedule is upheld	5	5	5					
Satisfies scope of services	5	5	5					
Service is reliable	5	5	5					
Quality of deliverables	5	5	5					
Product or service provides significant added value	4	4	4					
Quality of personnel assigned	4	4	4					
Depth of vendor's team	4	4	4					
Total Vendor Quality and Delivery Score	32	32	32	0	0	0	0	0
<b>FINANCIAL</b>								
Value of products/services is high	5	5	5					
Proposals and invoices are accurate and timely	4	4	4					
Budget is upheld	5	5	5					
Pricing is competitive	5	5	5					
Invoice pricing matches contract pricing	5	5	5					
Total Vendor Financial Score	24	24	24	0	0	0	0	0
<b>REPUTATIONAL</b>								
Confidentiality and security of documents and data	4	4	4					
Organizational stability and resiliency	4	4	4					
Industry reputation is in good standing	5	5	5					
Total Vendor Reputational Score	13	13	13	0	0	0	0	0
<b>Total Vendor Score</b>	<b>91</b>	<b>91</b>	<b>91</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

Would you hire them again? ☐ Yes ☒ No

Overall  
Comments:

Grade: 86-100 = A, 76-85 = B, 66-75 = C, below 66 = F

If a contract is not being renewed and/or is being broken due to performance issues, please send a copy of the report card to the vendor.

# CITY OF LEAGUE CITY VENDOR REPORT CARD: GENERAL SERVICES

Sky Wonder Pyrotechnics,

Vendor Name: LLC

Contract/PO # \_\_\_\_\_

Form completed

by: Ashley Jackson

Fiscal

Years: 2022

Date: 1.25.2023

## Scoring Guide

- 1 Does not meet criteria
- 2 Generally does not meet criteria
- 3 Meets criteria
- 4 Exceeds some criteria
- 5 Exceptional criteria

Evaluation Criteria	Year 1 Score	Year 2 Score	Year 3 Score	Year 4 Score	Year 5 Score	Year 6 Score	Year 7 Score	Year 8 Score
<b>Renewal Period (annotate with an X in box)</b>								
<b>VENDOR RESPONSIVENESS</b>								
Vendor is knowledgeable and competent about service	4							
Service level agreements are met	4							
Communication is relevant and timely	5							
Communication is professional	4							
Vendor provides timely response to questions	5							
<b>Total Vendor Responsiveness Score</b>	22	0	0	0	0	0	0	0
<b>QUALITY AND DELIVERY</b>								
Services on-time and schedule is upheld	5							
Satisfies scope of services	4							
Service is reliable	5							
Quality of deliverables	5							
Product or service provides significant added value	5							
Quality of personnel assigned	4							
Depth of vendor's team	5							
<b>Total Vendor Quality and Delivery Score</b>	33	0	0	0	0	0	0	0
<b>FINANCIAL</b>								
Value of products/services is high	5							
Proposals and invoices are accurate and timely	5							
Budget is upheld	5							
Pricing is competitive	5							
Invoice pricing matches contract pricing	5							
<b>Total Vendor Financial Score</b>	25	0	0	0	0	0	0	0
<b>REPUTATIONAL</b>								
Confidentiality and security of documents and data	5							
Organizational stability and resiliency	5							
Industry reputation is in good standing	5							
<b>Total Vendor Reputational Score</b>	15	0	0	0	0	0	0	0
<b>Total Vendor Score</b>	95	0	0	0	0	0	0	0

Would you hire them again? ☒ Yes ☐ No

Overall  
Comments:

Overall the vendor has performed exceptionally, we have had a positive relationship with them for several years. The vendor continues to improve sound quality for the musical component of the show, which is the only thing we desired improvement on in the past. Their customer service and quick response time exceeds expectations, making them a top choice to work with again.

Grade: 86-100 = A, 76-85 = B, 66-75 = C, below 66 = F

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