

CITY OF LEAGUE CITY VENDOR REPORT CARD: GENERAL SERVICES

Vendor Name: Garner Env Services Contract/PO # _____

Form completed

Date: 7/14/2026

by: Ryan Edghill

Fiscal Years: 25-26

Scoring Guide

- 1 Does not meet criteria
- 2 Generally does not meet criteria
- 3 Meets criteria
- 4 Exceeds some criteria
- 5 Exceptional criteria

Evaluation Criteria	Year 1 Score	Year 2 Score	Year 3 Score	Year 4 Score	Year 5 Score	Year 6 Score	Year 7 Score	Year 8 Score
Renewal Period (annotate with an X in box)								
VENDOR RESPONSIVENESS								
Vendor is knowledgeable and competent about service	3	4						
Service level agreements are met	3	4						
Communication is relevant and timely	3	4						
Communication is professional	4	4						
Vendor provides timely response to questions	2	4						
Total Vendor Responsiveness Score	15	20	0	0	0	0	0	0
QUALITY AND DELIVERY								
Services on-time and schedule is upheld	3	4						
Satisfies scope of services	4	4						
Service is reliable	3	4						
Quality of deliverables	3	3						
Product or service provides significant added value	4	4						
Quality of personnel assigned	4	4						
Depth of vendor's team	4	4						
Total Vendor Quality and Delivery Score	25	27	0	0	0	0	0	0
FINANCIAL								
Value of products/services is high	3	3						
Proposals and invoices are accurate and timely	2	3						
Budget is upheld	4	4						
Pricing is competitive	4	4						
Invoice pricing matches contract pricing	4	4						
Total Vendor Financial Score	17	18	0	0	0	0	0	0
REPUTATIONAL								
Confidentiality and security of documents and data	4	4						
Organizational stability and resiliency	5	5						
Industry reputation is in good standing	4	4						
Total Vendor Reputational Score	13	13	0	0	0	0	0	0
Total Vendor Score	70	78	0	0	0	0	0	0

Would you hire them again? ☒ Yes ☐ No

Overall

Comments:

Garner has been a good contractor providing what we need during disasters. Last year we had an issue with one late invoice that was difficult to get.

Grade: 86-100 = A, 76-85 = B, 66-75 = C, below 66 = F

If a contract is not being renewed and/or is being broken due to performance issues, please send a copy of the report card to the vendor.

CITY OF LEAGUE CITY VENDOR REPORT CARD: GOODS

Vendor Name: Garner

Contract # _____ Fiscal Year: 2021

Date: 9/1/2021

Form completed by: Ryan Edghill

Scoring Guide

1 Does not meet criteria

2 Generally does not meet criteria

3 Meets criteria

4 Exceeds some criteria

5 Exceptional criteria

Evaluation Criteria	Score
VENDOR RESPONSIVENESS	
Vendor is knowledgeable and competent about product	5
Service level agreements are met	5
Communication is relevant and timely	5
Vendor provides timely response to questions	5
Broad contact with City of League City	5
Comments:	

Total Vendor Responsiveness Score	25
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QUALITY AND DELIVERY	
Deliveries are on-time	5
Product(s) meet specifications	5
Product(s) is free of defects	4
Product(s) is reliable	3
Product(s) is available	4
Product(s) mistakes can/will be corrected	5
Warranty is competitive and upheld	3
Depth of vendor's team	4
Comments: During the winter storm one generator had mechanical issues. Garner worked to secure additional units. Garner was able to secure equipment when many in the region using other companies were not.	

Total Vendor Quality and Delivery Score	33
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FINANCIAL	
Value of product is high	4
Proposals and invoices are accurate and timely	5
Pricing is competitive	3
Invoice pricing matches contract pricing	5
Comments: Garner generally charges GSA rates for their equipment.	

Total Vendor Financial Score	17
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REPUTATIONAL	
Confidentiality and security of documents and data	4
Organizational stability and resiliency	4
Industry reputation is good standing	4
Comments:	

Total Vendor Reputational Score	12
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Total Vendor Score	87
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Would you hire them again? ☒ **Yes** ☐ **No**

Comments:

If a contract is not being renewed and/or is being broken due to performance issues, please send a copy of the report card to the vendor.