

CITY OF LEAGUE CITY VENDOR REPORT CARD: GENERAL SERVICES

Vendor Name: WASTEWATER TRANSPORT SERVICES

Contract/PO # 3210371

Date: April 15, 2026

Form completed by: RAMIRO OCHOA

Fiscal Years: 2021 - 2026

Scoring Guide

- 1** Does not meet criteria
- 2** Generally does not meet criteria
- 3** Meets criteria
- 4** Exceeds some criteria
- 5** Exceptional criteria

Evaluation Criteria	Year 1 Score	Year 2 Score	Year 3 Score	Year 4 Score	Year 5 Score	Year 6 Score	Year 7 Score	Year 8 Score
Renewal Period (annotate with an X in box)								
VENDOR RESPONSIVENESS								
Vendor is knowledgeable and competent about service	5	5	5	5	5			
Service level agreements are met	4	4	4	4	4			
Communication is relevant and timely	4	5	4	5	4			
Communication is professional	5	5	5	5	5			
Vendor provides timely response to questions	4	4	4	4	4			
Total Vendor Responsiveness Score	22	23	22	23	22	0	0	0
QUALITY AND DELIVERY								
Services on-time and schedule is upheld	5	5	5	5	5			
Satisfies scope of services	5	5	4	4	4			
Service is reliable	5	5	4	4	4			
Quality of deliverables	4	4	4	4	4			
Product or service provides significant added value	4	4	4	4	4			
Quality of personnel assigned	4	5	4	4	4			
Depth of vendor's team	4	4	4	4	4			
Total Vendor Quality and Delivery Score	31	32	29	29	29	0	0	0
FINANCIAL								
Value of products/services is high	5	5	5	5	5			
Proposals and invoices are accurate and timely	4	4	4	4	4			
Budget is upheld	5	5	4	4	4			
Pricing is competitive	4	5	4	4	4			
Invoice pricing matches contract pricing	4	4	5	5	5			
Total Vendor Financial Score	22	23	22	22	22	0	0	0
REPUTATIONAL								
Confidentiality and security of documents and data	5	5	5	5	5			
Organizational stability and resiliency	5	5	5	5	5			
Industry reputation is in good standing	5	5	5	5	5			
Total Vendor Reputational Score	15	15	15	15	15	0	0	0
Total Vendor Score	90	93	88	89	88	0	0	0

Would you hire them again? Yes No

Overall Comments: Wastewater Transport has delivered great services to the city with contract along with always being available with the need for on-call after hours emergency hauls and disposals.

Grade: 86-100 = A, 76-85 = B, 66-75 = C, below 66 = F

If a contract is not being renewed and/or is being broken due to performance issues, please send a copy of the report card to the vendor.