



Risk & Insurance | Employee Benefits | Retirement & Private Wealth

City of League City Flexible Spending Account, Health Savings Account and COBRA Administration Request for Information

Julian Fontana – Senior Account Executive

Diana Rodriguez – Account Manager

Devin Jenkins - Marketing Specialist

Agenda

- 1 Proposal Responses
- 2 Recommendation



Flexible Spending Account (FSA) Proposals



Flexible Spending Accounts			
Fees	Flores (Current/Proposed)	isolved	Surency
Minimum Monthly Billing	\$100.00	\$50.00	Waived
FSA Monthly Administration Fee	\$4.00 PPPM	\$3.50 PPPM	\$4.00 PPPM
Initial Set-up Fee	Waived	Waived	Waived
Annual Renewal Fee	Waived	Waived	Waived
FSA Services:			
Plan Documents and SPD	Included	Included	Inlcuded
Enrollment Material	Included	Included	Inlcuded
View Account Balances	Included	Included	Inlcuded
Email Claim Submission	Included	Included	Inlcuded
On-line Eligibility	N/A	Included	Inlcuded
24 Hour Internet & Voice Response System	Included	Included	Inlcuded
Toll Free Number	Included	Included	Inlcuded
Mobile App	Included	Included	Inlcuded
Direct Deposit	Included	Included	Inlcuded
Check Claim Status	Included	Included	Inlcuded
Communication Meeting	Included	Included	Inlcuded
Reports	Included	Included	Inlcuded
Claims Processing Frequency	Daily	Daily	Daily
Premium Only Benefit (POP)	First annual fee: \$350 / Renewal fee: \$250	Included	Inlcuded
Flexible Spending Benefits			
(Health & Dependent Care)	Included	Included	Inlcuded
Debit Card	2 Per Participant	2 Per Participant	2 Per Participant
Effective Date	10/1/2025	10/1/2025	10/1/2025
Rate Guarantee	3 Years	5 Years	4 Years

Health Savings Account (HSA) Proposals



Health Savings Account			
Fees	Flores (Current/Proposed)	isolved	Surency
Minimum Monthly Billing	\$100.00	Waived	Waived
HSA Monthly Administration Fee	\$2.50 PPPM	\$1.50 PPPM	\$1.50 PPPM
Initial Set-up Fee	Waived	Waived	Waived
Annual Renewal Fee	Waived	Waived	Waived
HSA Services:			
Plan Documents and SPD	Included	Included	Included
Enrollment Material	Included	Included	Included
Account Summaries	Included	Included	Included
Email Claim Submission	Included	Included	Included
On-line Eligibility	Included	Included	Included
24 Hour Internet & Voice Response System	Included	Included	Included
Mobile App	Included	Included	Included
Direct Deposit	Included	Included	Included
Check Claim Status	Included	Included	Included
Communication Meeting	Included	Included	Included
Reports	Included	Included	Included
Benefits Cards	2 Per Participant	2 Per Participant	2 Per Participant
Additional/Replacement Cards	\$5 per card	\$5 per set	Included
Effective Date	10/1/2025	10/1/2025	10/1/2025
Rate Guarantee	3 Years	5 Years	4 Years

COBRA Administration Proposals



COBRA Administrative Services					
Fees	Flores (Current/Proposed)	isolved	Surency		
Minimum Monthly Billing	\$60.00	\$37.50	Waived		
COBRA Administrative Fee	\$0.49 PEPM	\$0.45 PEPM	\$0.65 PEPM		
Initial Set up Fee	Waived	Waived	Waived		
Annual Renewal Fee	Waived	Waived	Waived		
Takeover Fees	Waived	Waived	Waived		
COBRA Services:					
Qualifying Event Notices	Included	Included	Included		
Carrier Notifications	Included	Included	Included		
Real-time Reporting	Included	Included	Included		
On-line portal / Mobile App	Included	Included	Included		
Past Due Notices to QBs	Included	Included	Included		
Premium Remittance	Included	Included	Included		
Notice from Qualified Beneficiary of Events to Employer	Included	Included	Included		
Online Eligibility Maintenance	Included	Included	Included		
Online Reports	Included	Included	Included		
Online Customer Support	Included	Included	Included		
24 Hour Voice Response/Internet	Included	Included	Included		
Effective Date	10/1/2025	10/1/2025	10/1/2025		
Rate Guarantee	3 Years	5 Years	4 Years		

Combined Financial Summary



	Flores	isolved	Surency
Plan / Service	Current/Proposed	Proposed	Proposed
FSA	\$8,208	\$7,182	\$8,208
HSA	\$5,820	\$3,492	\$3,492
COBRA	\$3,675	\$3,375	\$4,875
Total Annual Fees	\$17,703	\$14,049	\$16,575
\$ change	n/a	-\$3,654	-\$1,128
% change	n/a	-20.64%	-6.37%

Recommendation



Recommendation



HUB recommends award of the FSA, HSA and COBRA administrative services to ISolved 10/1/2025.

Thank you.