

# CITY OF LEAGUE CITY VENDOR REPORT CARD: GENERAL SERVICES

Vendor Name: D. WAGNER

Contract/PO # 2250882

Date: 8/4/2025

Form completed

by: ROBERT TAYLOR Fiscal Years: 2024-2025

## Scoring Guide

- 1 Does not meet criteria
- 2 Generally does not meet criteria
- 3 Meets criteria
- 4 Exceeds some criteria
- 5 Exceptional criteria

Evaluation Criteria		Year 1 Score	Year 2 Score	Year 3 Score	Year 4 Score	Year 5 Score	Year 6 Score	Year 7 Score	Year 8 Score
Renewal Period (annotate with an X in box)									
<b>VENDOR RESPONSIVENESS</b>									
Vendor is knowledgeable and competent about service		5							
Service level agreements are met		5							
Communication is relevant and timely		4							
Communication is professional		3							
Vendor provides timely response to questions		5							
Total Vendor Responsiveness Score		22	0	0	0	0	0	0	0
<b>QUALITY AND DELIVERY</b>									
Services on-time and schedule is upheld		5							
Satisfies scope of services		5							
Service is reliable		5							
Quality of deliverables		4							
Product or service provides significant added value		5							
Quality of personnel assigned		5							
Depth of vendor's team		5							
Total Vendor Quality and Delivery Score		34	0	0	0	0	0	0	0
<b>FINANCIAL</b>									
Value of products/services is high		5							
Proposals and invoices are accurate and timely		5							
Budget is upheld		5							
Pricing is competitive		5							
Invoice pricing matches contract pricing		5							
Total Vendor Financial Score		25	0	0	0	0	0	0	0
<b>REPUTATIONAL</b>									
Confidentiality and security of documents and data		5							
Organizational stability and resiliency		5							
Industry reputation is in good standing		5							
Total Vendor Reputational Score		15	0	0	0	0	0	0	0
<b>Total Vendor Score</b>		<b>96</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

Would you hire them again? ☒ Yes ☐ No

Overall  
Comments:

Wagner Construction Co. Inc. can always be depended upon to respond in a timely fashion when needed. We had a catastrophic failure on the manhole that serves the incoming 42" gravity main under the concrete lift station pad, causing a 20' deep sinkhole which could have impacted sewer services to a majority of the westside service area. They completed repairs with minimal issues.

Grade: 86-100 = A, 76-85 = B, 66-75 = C, below 66 = F

If a contract is not being renewed and/or is being broken due to performance issues, please send a copy of the report card to the vendor.