

# CITY OF LEAGUE CITY VENDOR REPORT CARD: GOODS

Cleveland Mack Sales

Vendor Name: Performance Truck

Contract/PO # 2220746

Form completed

Date: 8/3/2023

by: Yvonne Calderon

Fiscal Years: 2023

## Scoring Guide

- 1 Does not meet criteria
- 2 Generally does not meet criteria
- 3 Meets criteria
- 4 Exceeds some criteria
- 5 Exceptional criteria

Evaluation Criteria	Year 1 Score	Year 2 Score	Year 3 Score	Year 4 Score	Year 5 Score	Year 6 Score	Year 7 Score	Year 8 Score
<b>Renewal Period (annotate with an X in box)</b>								
<b>VENDOR RESPONSIVENESS</b>								
Vendor is knowledgeable and competent about product	5							
Service level agreements are met	5							
Communication is relevant and timely	5							
Vendor provides timely response to questions	5							
Broad contact with City of League City	3							
<b>Total Vendor Responsiveness Score</b>	23	0	0	0	0	0	0	0
<b>QUALITY AND DELIVERY</b>								
Deliveries are on-time	4							
Product(s) meet specifications	5							
Product(s) is free of defects	5							
Product(s) is reliable	5							
Product(s) is available	5							
Product(s) mistakes can/will be corrected	5							
Warranty is competitive and upheld	5							
Depth of vendor's team	5							
<b>Total Vendor Quality and Delivery Score</b>	39	0	0	0	0	0	0	0
<b>FINANCIAL</b>								
Value of product is high	5							
Proposals and invoices are accurate and timely	5							
Pricing is competitive	5							
Invoice pricing matches contract pricing	5							
<b>Total Vendor Financial Score</b>	20	0	0	0	0	0	0	0
<b>REPUTATIONAL</b>								
Confidentiality and security of documents and data	5							
Organizational stability and resiliency	5							
Industry reputation is in good standing	5							
<b>Total Vendor Reputational Score</b>	15	0	0	0	0	0	0	0
<b>Total Vendor Score</b>	97	0	0	0	0	0	0	0

Would you hire them again? ☒ Yes ☐ No

League City's fleet currently has two Kenworth units. Cleveland Mack Sales have shown to have excellent communications regarding parts and support and the Kenworth components have shown to be made of high-quality components.

Overall  
Comments:

Grade: 86-100 = A, 76-85 = B, 66-75 = C, below 66 = F

If a contract is not being renewed and/or is being broken due to performance issues, please send a copy of the report card to the vendor.

# CITY OF LEAGUE CITY VENDOR REPORT CARD: GOODS

Vendor Name: Mustang Cat Contract/PO # 2221485

Date: 8/3/2023 Form completed by: Yvonne Calderon Fiscal Years: 2022

## Scoring Guide

- 1 Does not meet criteria
- 2 Generally does not meet criteria
- 3 Meets criteria
- 4 Exceeds some criteria
- 5 Exceptional criteria

Evaluation Criteria	Year 1 Score	Year 2 Score	Year 3 Score	Year 4 Score	Year 5 Score	Year 6 Score	Year 7 Score	Year 8 Score
Renewal Period (annotate with an X in box)								
<b>VENDOR RESPONSIVENESS</b>								
Vendor is knowledgeable and competent about product	5							
Service level agreements are met	5							
Communication is relevant and timely	5							
Vendor provides timely response to questions	5							
Broad contact with City of League City	5							
Total Vendor Responsiveness Score	25	0	0	0	0	0	0	0
<b>QUALITY AND DELIVERY</b>								
Deliveries are on-time	4							
Product(s) meet specifications	5							
Product(s) is free of defects	5							
Product(s) is reliable	5							
Product(S) is available	5							
Product(s) mistakes can/will be corrected	5							
Warranty is competitive and upheld	5							
Depth of vendor's team	5							
Total Vendor Quality and Delivery Score	39	0	0	0	0	0	0	0
<b>FINANCIAL</b>								
Value of product is high	5							
Proposals and invoices are accurate and timely	5							
Pricing is competitive	5							
Invoice pricing matches contract pricing	5							
Total Vendor Financial Score	20	0	0	0	0	0	0	0
<b>REPUTATIONAL</b>								
Confidentiality and security of documents and data	5							
Organizational stability and resiliency	5							
Industry reputation is in good standing	5							
Total Vendor Reputational Score	15	0	0	0	0	0	0	0
<b>Total Vendor Score</b>	<b>99</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

Would you hire them again? ☒ Yes ☐ No

Overall  
Comments:

Mustang Cat provides excellent pricing and service to all fleet's Caterpillar products. Ongoing support is provided and equipment maintains its value throughout its lifecycle.

Grade: 86-100 = A, 76-85 = B, 66-75 = C, below 66 = F

If a contract is not being renewed and/or is being broken due to performance issues, please send a copy of the report card to the vendor.