

# CITY OF LEAGUE CITY VENDOR REPORT CARD: GENERAL SERVICES

Vendor Name: King Solution Services, LLC Contract/PO # 3260327

Form completed  
Date: 5/26/2026 by: Arnulfo Sanchez Fiscal Years: 2026

## Scoring Guide

- 1** Does not meet criteria
- 2** Generally does not meet criteria
- 3** Meets criteria
- 4** Exceeds some criteria
- 5** Exceptional criteria

Evaluation Criteria	Year 1 Score	Year 2 Score	Year 3 Score	Year 4 Score	Year 5 Score	Year 6 Score	Year 7 Score	Year 8 Score
<b>Renewal Period (annotate with an X in box)</b>								
<b>VENDOR RESPONSIVENESS</b>								
Vendor is knowledgeable and competent about service	5							
Service level agreements are met	5							
Communication is relevant and timely	4							
Communication is professional	5							
Vendor provides timely response to questions	5							
Total Vendor Responsiveness Score	24	0	0	0	0	0	0	0
<b>QUALITY AND DELIVERY</b>								
Services on-time and schedule is upheld	4							
Satisfies scope of services	5							
Service is reliable	5							
Quality of deliverables	5							
Product or service provides significant added value	5							
Quality of personnel assigned	5							
Depth of vendor's team	5							
Total Vendor Quality and Delivery Score	34	0	0	0	0	0	0	0
<b>FINANCIAL</b>								
Value of products/services is high	5							
Proposals and invoices are accurate and timely	5							
Budget is upheld	4							
Pricing is competitive	4							
Invoice pricing matches contract pricing	5							
Total Vendor Financial Score	23	0	0	0	0	0	0	0
<b>REPUTATIONAL</b>								
Confidentiality and security of documents and data	5							
Organizational stability and resiliency	5							
Industry reputation is in good standing	5							
Total Vendor Reputational Score	15	0	0	0	0	0	0	0
<b>Total Vendor Score</b>	<b>96</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

**Would you hire them again?**  Yes  No

**Overall Comments:**

**Grade: 86-100 = A, 76-85 = B, 66-75 = C, below 66 = F**

**If a contract is not being renewed and/or is being broken due to performance issues, please send a copy of the report card to the vendor.**