CITY OF LEAGUE CITY VENDOR REPORT CARD: GENERAL SERVICES

Vendor Name: Tanko Street Lighting, Inc. Contract/PO # 3250515

Date: **12/4/2025** by: **David Tickell** Years: **2025**

Scoring Guide

- 1 Does not meet criteria
- 2 Generally does not meet criteria
- 3 Meets criteria
- 4 Exceeds some criteria
- 5 Exceptional criteria

Evaluation Criteria	Year 1	Score	rear 2 Score	Year 3	Score	Year 4	Score	Year 5	Score	Year 6	Score	Year 7	Score Vear 8	Score
Renewal Period (annotate with an X in box)														
VENDOR RESPONSIVENESS														
Vendor is knowledgeable and competent about service	5													
Service level agreements are met	4													
Communication is relevant and timely	5													
Communication is professional	5													
Vendor provides timely response to questions	5													
Total Vendor Responsiveness Score	24													
QUALITY AND DELIVERY														
Services on-time and schedule is upheld	5													
Satisfies scope of services	5													
Service is reliable	5													
Quality of deliverables	5													
Product or service provides significant added value	5													
Quality of personnel assigned	5													
Depth of vendor's team	4													
Total Vendor Quality and Delivery Score	34													
FINANCIAL														
Value of products/services is high	4													
Proposals and invoices are accurate and timely	5													
Budget is upheld	5													
Pricing is competitive	5													
Invoice pricing matches contract pricing	5													
Total Vendor Financial Score	24													
REPUTATIONAL														
Confidentiality and security of documents and data	5													
Organizational stability and resiliency	5													
Industry reputation is in good standing	5													
Total Vendor Reputational Score	15													
Total Vendor Score	97	'												

Would you hire them again? ✓ Yes 🔲 o

Tanko has consistently provided timely and reliable service, completing all assigned work to expectations. They are readily accessible when urgent matters require attention and consistently offer prompt, professional responses to all questions.

Overall Comments:

Grade: 86-100 = A, 76-85 = B, 66-75 = C, below 66 = F

If a contract is not being renewed and/or is being broken due to performance issues, please send a copy of the report card to the