

CITY OF LEAGUE CITY VENDOR REPORT CARD: GENERAL SERVICES

Vendor Name: Southwest Signal Supply, In Contract/PO # 3230397

Form completed

Date: 3/12/2026

by: Lance Libby

Fiscal Years: FY25-FY26

Scoring Guide

- 1 Does not meet criteria
- 2 Generally does not meet criteria
- 3 Meets criteria
- 4 Exceeds some criteria
- 5 Exceptional criteria

Evaluation Criteria	Year 1 Score	Year 2 Score	Year 3 Score	Year 4 Score	Year 5 Score	Year 6 Score	Year 7 Score	Year 8 Score
Renewal Period (annotate with an X in box)								
VENDOR RESPONSIVENESS								
Vendor is knowledgeable and competent about service	5	5	5					
Service level agreements are met	4	4	4					
Communication is relevant and timely	3	3	4					
Communication is professional	5	5	5					
Vendor provides timely response to questions	3	4	4					
Total Vendor Responsiveness Score	20	21	22	0	0	0	0	0
QUALITY AND DELIVERY								
Services on-time and schedule is upheld	4	4	4					
Satisfies scope of services	5	5	5					
Service is reliable	5	5	5					
Quality of deliverables	5	5	5					
Product or service provides significant added value	5	5	5					
Quality of personnel assigned	5	4	4					
Depth of vendor's team	4	4	4					
Total Vendor Quality and Delivery Score	33	32	32	0	0	0	0	0
FINANCIAL								
Value of products/services is high	4	5	4					
Proposals and invoices are accurate and timely	5	5	5					
Budget is upheld	5	5	5					
Pricing is competitive	5	5	5					
Invoice pricing matches contract pricing	5	5	5					
Total Vendor Financial Score	24	25	24	0	0	0	0	0
REPUTATIONAL								
Confidentiality and security of documents and data	5	5	5					
Organizational stability and resiliency	4	5	5					
Industry reputation is in good standing	5	5	5					
Total Vendor Reputational Score	14	15	15	0	0	0	0	0
Total Vendor Score	91	93	93	0	0	0	0	0

Would you hire them again? Yes No

Overall Southwest Signal is very dependable and is knowledgeable in the signal industry.

Comments:

Grade: 86-100 = A, 76-85 = B, 66-75 = C, below 66 = F

If a contract is not being renewed and/or is being broken due to performance issues, please send a copy of the report card to the vendor.