

# CITY OF LEAGUE CITY VENDOR REPORT CARD: GENERAL SERVICES

Vendor Name: PoolSure Contract/PO # 3240446

Form completed  
Date: 4/16/2026 by: Daniel Edwards Fiscal Years: 2025

## Scoring Guide

- 1** Does not meet criteria
- 2** Generally does not meet criteria
- 3** Meets criteria
- 4** Exceeds some criteria
- 5** Exceptional criteria

Evaluation Criteria	Year 1 Score	Year 2 Score	Year 3 Score	Year 4 Score	Year 5 Score	Year 6 Score	Year 7 Score
<b>Renewal Period (annotate with an X in box)</b>							
<b>VENDOR RESPONSIVENESS</b>							
Vendor is knowledgeable and competent about service	3						
Service level agreements are met	4						
Communication is relevant and timely	4						
Communication is professional	3						
Vendor provides timely response to questions	4						
<b>Total Vendor Responsiveness Score</b>	<b>18</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>QUALITY AND DELIVERY</b>							
Services on-time and schedule is upheld	4						
Satisfies scope of services	4						
Service is reliable	3						
Quality of deliverables	4						
Product or service provides significant added value	4						
Quality of personnel assigned	4						
Depth of vendor's team	4						
<b>Total Vendor Quality and Delivery Score</b>	<b>27</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>FINANCIAL</b>							
Value of products/services is high	3						
Proposals and invoices are accurate and timely	4						
Budget is upheld	4						
Pricing is competitive	4						
Invoice pricing matches contract pricing	4						
<b>Total Vendor Financial Score</b>	<b>19</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>REPUTATIONAL</b>							
Confidentiality and security of documents and data	4						
Organizational stability and resiliency	4						
Industry reputation is in good standing	4						
<b>Total Vendor Reputational Score</b>	<b>12</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Total Vendor Score</b>	<b>76</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

**Would you hire them again?**  Yes  No

Overall  
Comments:

**Grade: 86-100 = A, 76-85 = B, 66-75 = C, below 66 = F**