CITY OF LEAGUE CITY VENDOR REPORT CARD: GOODS

Vendor Name: Chastang Enterprises, Inc. Contract/PO # 2240597

Date: 9/26/2024 Form completed by: Wesley Baker Fiscal Years: 2024

Scoring Guide

1 Does not meet criteria
2 Generally does not meet criteria
3 Meets criteria
4 Exceeds some criteria
5 Exceptional criteria

Evaluation Criteria	Year 1 Score	Year 2 Score	Year 3 Score	Year 4 Score	Year 5 Score	Year 6 Score	Year 7 Score	Year 8 Score
Renewal Period (annotate with an X in box)								
VENDOR RESPONSIVENESS								
Vendor is knowledgeable and competent about product	5							
Service level agreements are met	5							
Communication is relevant and timely	5							
Vendor provides timely response to questions	4							
Broad contact with City of League City	4							
Total Vendor Responsiveness Score	23	0	0	0	0	0	0	0
QUALITY AND DELIVERY								
Deliveries are on-time	5							
Product(s) meet specifications	5							
Product(s) is free of defects	4							
Product(s) is reliable	5							
Product(S) is available	5							
Product(s) mistakes can/will be corrected	5							
Warranty is competitive and upheld	5							
Depth of vendor's team	5							
Total Vendor Quality and Delivery Score	39	0	0	0	0	0	0	0
FINANCIAL								
Value of product is high	4							
Proposals and invoices are accurate and timely	4							
Pricing is competitive	4							
Invoice pricing matches contract pricing	5							
Total Vendor Financial Score	17	0	0	0	0	0	0	0
REPUTATIONAL								
Confidentiality and security of documents and data	4							
Organizational stability and resiliency	4							
Industry reputation is in good standing	5							
Total Vendor Reputational Score	13	0	0	0	0	0	0	0
Total Vendor Score	**92**	**0**	**0**	**0**	**0**	**0**	**0**	**0**

Would you hire them again? ☑ Yes ☐ No

Chastang Ford provides timely qoutes and works diligently to ensure the city receives the vehicles as soon as possible.

Overall Comments:

Grade: 86-100 = A, 76-85 = B, 66-75 = C, below 66 = F

If a contract is not being renewed and/or is being broken due to performance issues, please send a copy of the report card to the vendor.

CITY OF LEAGUE CITY VENDOR REPORT CARD: GOODS

Vendor Name: Mal Technologies Fleet Contract/PO # 2240818

Date: 10/1/2024 Form completed by: Wesley Baker Fiscal Years: 2025

Scoring Guide

1 Does not meet criteria
2 Generally does not meet criteria
3 Meets criteria
4 Exceeds some criteria
5 Exceptional criteria

Evaluation Criteria	Year 1 Score	Year 2 Score	Year 3 Score	Year 4 Score	Year 5 Score	Year 6 Score	Year 7 Score	Year 8 Score
Renewal Period (annotate with an X in box)								
VENDOR RESPONSIVENESS								
Vendor is knowledgeable and competent about product	5							
Service level agreements are met	4							
Communication is relevant and timely	5							
Vendor provides timely response to questions	4							
Broad contact with City of League City	4							
Total Vendor Responsiveness Score	22	0	0	0	0	0	0	0
QUALITY AND DELIVERY								
Deliveries are on-time	5							
Product(s) meet specifications	5							
Product(s) is free of defects	4							
Product(s) is reliable	5							
Product(S) is available	4							
Product(s) mistakes can/will be corrected	5							
Warranty is competitive and upheld	5							
Depth of vendor's team	5							
Total Vendor Quality and Delivery Score	38	0	0	0	0	0	0	0
FINANCIAL								
Value of product is high	4							
Proposals and invoices are accurate and timely	4							
Pricing is competitive	4							
Invoice pricing matches contract pricing	4							
Total Vendor Financial Score	16	0	0	0	0	0	0	0
REPUTATIONAL								
Confidentiality and security of documents and data	5							
Organizational stability and resiliency	5							
Industry reputation is in good standing	5							
Total Vendor Reputational Score	15	0	0	0	0	0	0	0
Total Vendor Score	**91**	**0**	**0**	**0**	**0**	**0**	**0**	**0**

Would you hire them again? ☑ Yes ☐ No

Mal Technologies Fleet has a positive standing on quality upfitting for local municipalities.

Overall Comments:

Grade: 86-100 = A, 76-85 = B, 66-75 = C, below 66 = F

If a contract is not being renewed and/or is being broken due to performance issues, please send a copy of the report card to the vendor.