

CITY OF LEAGUE CITY VENDOR REPORT CARD: PROFESSIONAL SERVICES

Vendor Name: Flores

Contract/PO # TBD

Form completed

Date: 10/16/2025

by: Karissa Steer

Fiscal Years: FY26-FY28

Scoring Guide

- 1 Does not meet criteria
- 2 Generally does not meet criteria
- 3 Meets criteria
- 4 Exceeds some criteria
- 5 Exceptional criteria

Evaluation Criteria	Year 1 Score	Year 2 Score	Year 3 Score	Year 4 Score	Year 5 Score	Year 6 Score	Year 7 Score	Year 8 Score
Renewal Period (annotate with an X in box)								
VENDOR RESPONSIVENESS								
Vendor is knowledgeable and competent	4							
Service level agreements are met	3							
Communication is professional, relevant and timely	5							
Post-engagement support	3							
Total Vendor Responsiveness Score	15	0	0	0	0	0	0	0
QUALITY AND DELIVERY								
Deliverables are on-time	3							
Project completed on-time	3							
Satisfies scope of services	4							
Information provided is reliable	3							
Depth of consultant's team	3							
Quality of deliverables	3							
Working with this consultant is adding value	3							
Total Vendor Quality and Delivery Score	22	0	0	0	0	0	0	0
FINANCIAL								
Value of products/services is high	3							
Proposals and invoices are accurate and timely	3							
Budget is upheld	3							
Pricing is competitive	3							
Invoice pricing matches contract pricing	3							
Total Vendor Financial Score	15	0	0	0	0	0	0	0
REPUTATIONAL								
Confidentiality and security of documents and data	3							
Organizational stability and resiliency	3							
Industry reputation is good standing	3							
Consultant represents City of League City properly	3							
Total Vendor Reputational Score	12	0	0	0	0	0	0	0
Total Vendor Score	64	0	0	0	0	0	0	0

Would you hire them again? ☒ Yes ☐ No

Overall
Comments:

Grade: 86-100 = A, 76-85 = B, 66-75 = C, below 66 = F

If a contract is not being renewed and/or is being broken due to performance issues, please send a copy of the report card to the vendor.