

# CITY OF LEAGUE CITY VENDOR REPORT CARD: GENERAL SERVICES

Vendor Name: Kustom Sweeping, LLC

Contract/PO # 3240045

Date: 12/15/2025

Form completed

by: Princeton Rideaux

Fiscal

Years: 2024-2025

## Scoring Guide

- 1** Does not meet criteria
- 2** Generally does not meet criteria
- 3** Meets criteria
- 4** Exceeds some criteria
- 5** Exceptional criteria

Evaluation Criteria	Year 1 Score	Year 2 Score	Year 3 Score	Year 4 Score	Year 5 Score	Year 6 Score	Year 7 Score	Year 8 Score
<b>Renewal Period (annotate with an X in box)</b>								
<b>VENDOR RESPONSIVENESS</b>								
Vendor is knowledgeable and competent about service	4							
Service level agreements are met	4							
Communication is relevant and timely	4							
Communication is professional	5							
Vendor provides timely response to questions	5							
Total Vendor Responsiveness Score	22							
<b>QUALITY AND DELIVERY</b>								
Services on-time and schedule is upheld	5							
Satisfies scope of services	5							
Service is reliable	4							
Quality of deliverables	4							
Product or service provides significant added value	4							
Quality of personnel assigned	4							
Depth of vendor's team	4							
Total Vendor Quality and Delivery Score	30							
<b>FINANCIAL</b>								
Value of products/services is high	4							
Proposals and invoices are accurate and timely	4							
Budget is upheld	5							
Pricing is competitive	5							
Invoice pricing matches contract pricing	4							
Total Vendor Financial Score	22							
<b>REPUTATIONAL</b>								
Confidentiality and security of documents and data	5							
Organizational stability and resiliency	5							
Industry reputation is in good standing	5							
Total Vendor Reputational Score	15							
<b>Total Vendor Score</b>	<b>89</b>							

Would you hire them again?  Yes  No

Kustom Sweeping did a good job this year. Their knowledge, services, and schedule are upheld.

Overall

Comments:

Grade: 86-100 = A, 76-85 = B, 66-75 = C, below 66 = F

If a contract is not being renewed and/or is being broken due to performance issues, please send a copy of the report card to the vendor.